



Frontline



Official Journal of the S.A. S.E.S. Volunteers' Association Incorporated

<http://www.sasesva.org.au>

July 2009
PP 337586/00070
ISSN 1445-3991



**STATE RESCUE AND ROAD CRASH RESCUE CHALLENGES
BETTER FLOODSAFE THAN SORRY
ANZAC EVE YOUTH VIGIL • LONG SERVICE MEDALS**

CONTENT FOR FRONTLINE

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Content deadlines

February 20th

June 1st

August 31st

November 9th

Advertisers Alert

Countrywide Media is appointed by the South Australia State Emergency Service Volunteers' Association Inc. as the authorised publisher of FRONTLINE.

For enquiries re advertising in this magazine, please contact the publishers:

[countrywidemedia](http://countrywidemedia.com.au)

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Melbourne 3001
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Cover: State Rescue and Road Crash Challenges at Brukunga.

contents

- | | | | |
|----|---|----|--|
| 2 | Chairperson's Report | 20 | SES Members Excel at the SASES Games |
| 3 | From the Chief Officer's Desk | 23 | Better FloodSafe than Sorry |
| 4 | Executive Officer's Report | 24 | Ceduna SES Experiences an Extraordinary Three Months |
| 5 | Queen's Birthday Honours | 26 | Volunteer Support Services Hoax Ambulance Campaign |
| 6 | State Rescue and Road Crash Rescue Challenges | 27 | Murraylands Career Expo |
| 12 | Long Service Medals | 29 | Learning Questionnaire |
| 14 | Anzac Eve Youth Vigil | 31 | SASESVA Clothing and General Merchandise |
| 16 | Anzac Day | | |
| 18 | Volunteer Leadership Development Program | | |

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Chairperson's report



Recently I had the privilege of attending a leadership course developed by Emergency Management Australia (EMA), and I call it a privilege because I got to meet with not only emergency services volunteer organisations, but with volunteers from organisations that provide recovery support for communities that have been affected by events beyond what communities can normally deal with.

Many of these organisations also face the same problems we do, such as declining volunteer numbers, more red tape, aging volunteers, etc. Some of these organisations even receive less recognition and support from governments than we do, yet they get on with the job.

I was fortunate enough to have John Lawrence from Western Adelaide Unit as a fellow member of the many volunteers from South Australia and you can read his article on what he thought of the course in this edition of *Frontline*. While not wishing to steal his thunder, I agree with many of his thoughts on the course. But the thing I took away from the course was the consensus of organisations present that governments across Australia seem to be asking volunteers to do more with less. Reduced budgets, higher operating costs, implementation of OHS&W at an administration level, but little regard for the extra workload on volunteers who are expected to implement it, more training with less support, a greater time commitment from volunteers and very little recognition or public understanding about the role volunteers play in supporting communities.

In the past, with the various organisations that I have been involved in, I have observed that it would seem the more you do the more that is expected of you. If you do what you are told, don't ask the wrong questions and are lucky, you become part of the "in crowd" and may be rewarded. However, not many people can maintain the level of commitment expected and as soon as they decline a couple of requests to help out, they are not seen as committed, lose their spot in the "in crowd" and don't get asked anymore, resulting in people drifting away.

Sure, lately there has been a change in attitude and there have been improvements, but things haven't changed all that much. One thing I have learnt is that change within any group takes time but with a bureaucracy it takes even more time. What can be implemented almost overnight in private industry can take years in the public sector. Change from the

bottom up is always harder to achieve than it is from the top, and I doubt that it will change anytime soon.

Does this mean that volunteers give up asking to be valued and properly supported in the jobs they do? I think not. While not every volunteer has the strength or confidence to ask for something better, I strongly believe it is the role of groups such as the Volunteers' Association to act on all volunteers' behalf and ask for that better deal.

With governments looking to cut spending because of the recession, volunteers will be expected to do even more with less. Many of you would argue we never had enough to start with and I would be the first to say that the Service is and has been under-funded for years. But we have yet to reach the stage where volunteers are expected to pay for courses or supply their own uniforms, as is the case with volunteers in some organisations.

One also wonders how the Service would cope with a major event such as the storms and floods that have again hit Queensland and New South Wales. I have a feeling we would do okay, but we should be able to do it better; the residents of this state would certainly demand that we do better. To that end, the Association will continue to work with State Headquarters to lobby for extra funds and support to all units and volunteers. Funds to hold more courses, update and maintain existing equipment, including unit headquarters and vehicles.

All the Association asks in return is your continued support and understanding that we are volunteers supporting volunteers.

On that note, I would like to have been able to get to the State Rescue and Road Crash Competitions and catch up with some of you, but a family emergency meant that I was required elsewhere. To the two winning teams, congratulations, and to all of you who participated, well done, I am sure it was a worthwhile experience and to the paid staff who organised and planned the day, thank you for your efforts and time over not only the weekend but the months before. More importantly, to the volunteers who either acted as judges, runners, casualties, did casualty simulation and generally helped out, thank you for your efforts in making the service better.

Till next time, stay safe.

Warren Hicks
Chairperson, SASESVA

from the Chief Officer's Desk

In the last edition of *Frontline*, I reported on our activities during the heat wave, the South Australian fires and the failure of hundreds of trees during summer. When I commented on the Victorian fire tragedy, I questioned what else could go wrong. Well, in a manner that almost reminds us of biblical disasters, the ancient threat of pestilence is upon us, and once again we have to plan and organise to manage a significant impact potential, and once again, in a role quite different from normal. Call it Swine Flu, H1N1 09, Human Swine Influenza, or a combination of these names, influenza is spreading across the planet in a major outbreak and its presence in Australia has called for a 'whole of Government' and soon to be 'whole of community' response.

The very latest medical advice is quite balanced. On one hand, we have the very serious concern over a strain of influenza that spreads rapidly and is now impacting on every part of Australian and indeed South Australian society. To balance this is the somewhat better news that contrary to the initial Mexican impact, the morbidity and mortality of this Human Swine Influenza seem to be about the same as those of the "normal" seasonal flu. Added to this is the advice that this flu strain seems to respond to Tamiflu and similar treatments. Your SES management is taking this threat seriously. We have activated our (pandemic) Business Continuity Plan in order to ensure that we are prepared to keep the Service viable and able to respond to the community in our many rescue roles. The Business Continuity Plan is based on four levels of preparedness: green, yellow, orange and red, in keeping with our normal response readiness. We are currently sitting on yellow, with an increased level of awareness and we are constantly monitoring the overall situation.

I very strongly support the health authorities who are telling us to be alert but not alarmed. If the impact of this flu is going to be very similar to our annual seasonal flu outbreaks, then a few precautions taken now will hold us all in good stead – even if only with the seasonal flu. The health messages about personal hygiene – “wash, wipe, cover”, the excellent advice about cough and sneeze etiquette and keeping a one-metre distance from those with flu symptoms are simple and effective common sense.

The main difficulty for a rescue service such as ours is that a lot of the people we deal with professionally have little control over sneezing and coughing, and rescuers typically work with them in very close contact. Once again, common sense must prevail, and with very little additional effort, our rescue crews can avoid exposure to this risk. Even in the middle of a major outbreak, the rescue business goes on. Our best efforts

must be directed to ensure that all of us stay safe by employing simple hygiene precautions.

I also take this opportunity to reassure you that our plans are about your safety. We will not place SES personnel in situations of high risk, or at least no more than we do normally. The rescue business will go on regardless of influenza, and with many people infected, it may even get busier. This organisation will carefully manage its risk exposures, look after its people and continue to protect the community of South Australia.

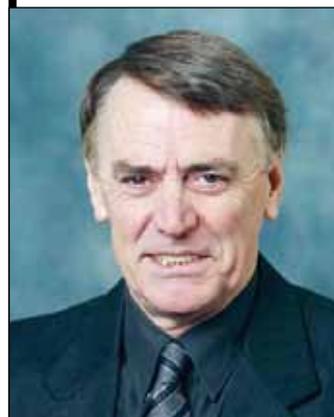
By the time this issue of *Frontline* reaches you, the Treasurer will have handed down the State Budget, and our financial situation for the coming year will be public knowledge. I have no 'inside' or 'leaked' information on what the budget contains, but I don't have to be a financial genius to work out what it will mean for the Government, the community, and the State Emergency Service.

The current global financial situation is pretty grim, and such situations call for fairly decisive and firm action. Right now, I can forecast that the SES budget for 2009/2010 will again be fairly tight. We may have to face some cutbacks and restrictions, but we certainly will have to face a reduction in discretionary spending. Simply, I can predict that we will have the money we need to operate, but very little for the “nice to haves”. The 2009/2010 SES budget will necessarily be one of austerity and restraint, and will call for careful financial management by everyone involved. It will be a good opportunity to share and to support each other, to make sure that we manage as an organisation, not as a bunch of rugged individuals.

As soon as the financial picture is available, SES senior staff will commence briefings across the Service. If we do have to reduce funding in any area, and it is only “if”, we will do so fairly and reasonably. It is common knowledge that we reduced funding to units and the Association in 2007/2008, and that we did not reinstate the old funding levels in 2008/2009. What is not commonly known is that that was the first time the budget restrictions had impacted on units. For the three years prior to 2007/2008, all budget impacts were absorbed at state and regional levels, with minimal effect on our units and volunteers. Certainly more to come on this important issue.

Stay together, stay safe.

Stuart Macleod



Executive Officer's report

It is now 12 months since the Volunteer Charter was signed and it is probably timely to revisit its intent which was to ensure:

- consultation occurs with volunteers about all matters that might reasonably be expected to affect them
- consideration of their views when approving or adopting new practices or policies
- consideration of their views when reviewing current practices or policies
- recognition that there is a mutual obligation and practical partnership based on respect between the parties
- that a fair, reasonable and non-discriminatory approach is taken by all, and
- the safety of the South Australian community.

Why am I recalling this? Simply because we are about to consider the changes recommended to the Fire and Emergency Services Act 2005 and the Association will certainly be responding to the proposed changes in line with both recommendations put to the Association and other subsequent submissions.

We are also awaiting the finalisation of SES guidelines plus policies and procedures, especially grievances procedures, as we have received several complaints recently and have found it difficult to fully investigate them due to the lack of a formal process.

As you will have noted from the Chief Officer's message, there is concern over funding and this is certainly the case, as Mike Smithson stated in his weekly column after the budget, that "it may take weeks to digest the complete budget document".

This will certainly apply to us because it will be some time before we all know the extent of impact on the SES, however, as a key agency in the emergency management sector, it is with concern that cutbacks continue to impact on the service. Other state governments have recognised the need for key support in this area and we would hope that recognition will occur in South Australia.

At the launch of National Volunteers Week, in Rundle Mall in late May, His Excellency acknowledged the role of emergency sector volunteers and what dire straits this state would be in without them, as it could never afford to cover the costs involved. This aspect has already been recognised by eastern seaboard state governments, who through the major natural disasters experienced have increased funding for their SES, particularly in Queensland and New South Wales. The same is needed here and we hope that funding will be addressed without us firstly having to experience a major disaster.

Another point mentioned was to note the emphasis placed on the value of volunteers and the number involved, plus together with the current economic climate and the impact on job security, the need is even greater to maintain these volunteers. I had intended to include Peter Willmont's report in this issue of *Frontline*, but space has precluded this and extracts will now appear in the next edition of *Frontline*, together with recommendations from the Esmond report, which certainly has addressed the need for retention and recruitment of volunteers.

Yes, we all keep being told we have an aging population, yet this older population is considered the most reliable and committed, and is a key component of the emergency sector. Younger volunteers remain for shorter periods, as work and family commitments absorb more of their time and this we acknowledge is reality and a priority.

It has taken many years, but older volunteers and even workers are now being appreciated for their reliability and availability, and possibly the SES should look at mentoring, as one can not afford to lose the knowledge gained from so many of our volunteers.

I'm pleased that recognition is taking place, but with recognition comes appreciation and we need to remember this at all times.

Finally a couple of reminders and updates:

- Nominations are now being sought for the 2009 Keith Lane Award and submissions (an A4 page are required by the 23rd October), so nominate that volunteer at your unit who you believe is an ideal candidate for the award.
- Membership has grown substantially and I'd like to thank those members who have been promoting and encouraging others to join. We can now honestly say that the majority of volunteers are members of the Association. As a benefit of membership, DEFCON books have been sent to all members.
- A promotion: the Association has a limited supply of the 2009/2010 Entertainment book and copies can be obtained by contacting me. There are some excellent deals in the publication, and why not share a book between two or three.

Remember, your committee continues to work hard and does follow up and investigate all issues or requests received for information and are more than willing to do so. But please note, the one thing we have learnt is that this doesn't happen overnight, so please be patient with us and remember you are the Association's priority.

Susan Caracoussis
Executive Officer SASESVA

GRANT GEYER AND VINCE MONTEROLA RECOGNISED IN QUEEN'S BIRTHDAY HONOURS

Congratulations to **Grant Geyer, Unit Manager, East Operations Coordination Unit (Riverland)**, of Renmark, for receiving the Emergency Services Medal (ESM). Congratulations also to **Vince Monterola AFSM** on receiving his AM (General Division), for services to the community through leadership roles in the fire and emergency services sector, particularly the Eyre Peninsula recovery effort, where he chaired the West Coast recovery. Vince is the former presiding member and Chief Executive Officer of SAFECOM.

Grant joined the State Emergency Service in 1993 with the Murray Bridge Unit prior to transferring to the Renmark Unit, where he held the positions of Rescue Officer and Training Officer.

In 2000, with the support of the SES Regional Manager,

he formed the Riverland Headquarters Unit to support the Regional Headquarters and unit operations. Grant has developed his unit to perform a range of tasks including Incident Management, local and statewide communications support, incident mapping and specialist support to other emergency services. He has also taught the unit to deliver training to various volunteer emergency services in map reading, communications and the use of GPS and electronic mapping. Grant has been a key initiator, motivator and facilitator in implementing the SES's HP radio program. Utilising his knowledge and the skills of some of his unit members, he co-opted staff, manufacturers and radio technicians to ensure that the system available to volunteers and staff across South Australia was second to none. In addition, he worked with the radio manufacturers to develop

a training package for the new radio that he is proposing to deliver to volunteers and staff.

Despite his heavy commitment to the SES and voluntary work with the SA Ambulance Service and St John Ambulance Service, Grant is also Chair of the East Region Unit Managers Forum. In this capacity, he motivates and encourages the views of the managers and volunteers from across eastern and southern South Australia.



Grant Geyer.

Grant's tireless and selfless commitment to the emergency services in South Australia clearly identifies him as a person who has served and continues to serve his community with distinction.

TUMBY BAY STATE EMERGENCY SERVICE 30th ANNIVERSARY CELEBRATION

**on Saturday, 15th August, 2009
commencing at 7.00pm**

Venue: Sea Breeze Hotel, 7 Tumby Terrace, Tumby Bay

ALL PAST AND PRESENT MEMBERS WELCOME

Enquiries to:

Matt Carr 8688 4205 Jim Darling 8688 2221 Bob Pycroft 0429 459 534

The image shows three rescue workers in orange uniforms and helmets working in a confined space between large, rusted metal pipes. They are handling a yellow stretcher. One worker in the foreground has a patch on their back that reads 'SES RESCUE'. A blue tarp is on the ground to the right.

STATE RESCUE AND ROAD CRASH RESCUE CHALLENGES

The State Rescue Challenges were held over the weekend of the 16-17 May at the CFS Training Facility at Brukunga.



Above: First place team RCR Challenge.



The State Rescue Challenge competition comprised seven stands conducted over the two days with competitors travelling in their standard rescue vehicle, and then working from it, using the equipment for each competition stand. Each stand was operationally based, and provided the opportunity to demonstrate reconnaissance and information gathering skills,

hazard assessment, leadership, team management and teamwork. Rescue technique stands included providing basic First Aid to casualties, through to implementation of management techniques. The intent of the Road Crash Rescue (RCR) Challenge was to make it a meaningful experience by offering the opportunity to explore, develop and promote best practice for SES crews who deliver a Road Crash Rescue service to their communities.

Having the RCR Challenge run in conjunction with the State Rescue Challenge provided the practitioners the opportunity to participate in scenarios specifically focused on RCR activities. The challenge was designed to provide an opportunity for participant learning (through the symposium), refreshment of skills and participation in friendly competition with members from SES units across the state. The challenge was open to

any member of an SES unit who had a current SES or National Road Crash Rescue Competency. Each team consisted of five members: Team Leader, Casualty Care/First Aid and three crew members/rescue. All teams were composite teams, with a maximum of two members from the same SES unit per team. Teams were allocated by the RCR Challenge Committee.

continued on page 11









RCR Trophy.

Above: Tea Tree Gully 2: Andy Dunkley, David Zakrzewski, Phillip Hosking, Nigel Woods, Andrew Buckle (Team Leader) and Andrew Woolman (Deputy Team Leader).



Initially there was a little resistance to this approach, but all who competed enjoyed the weekend and understood both the need and benefit of composite teams.

Congratulations went to **Team One** who won the **Road Crash Rescue Challenge**: Harry Climas from Mount Gambier, John Edge from Yankalilla, Fred Brehin from South Coast, Jessica Heywood from Renmark, and Tim Murphy from Mount Gambier.

Runners-up were **Team Five** which was led by Douglas

Winfield from Mount Gambier and Hamish Smith from Quorn. Douglas and Hamish filled the main roles of the team during their pit exercise and were then assisted by members of other teams.

Third place went to **Team Three**: Alan Dawson from Berri, Mitch Jones from Renmark, Tiffany Greig from Barmera, Mark Jones from Renmark and Paul Muri from South Coast.

The **State Rescue Challenge** was won by **Tea Tree Gully 2**: Andy Dunkley, David

Zakrzewski, Phillip Hosking, Nigel Woods, Andrew Buckle (Team Leader) and Andrew Woolman (Deputy Team Leader).

Second place went to **Tea Tree Gully 1** whose members were: John Cooper (Team Leader), Tim Jasson (Deputy Team Leader), Daniel Palmer, Ian Britin, Travis Devine and Leon McLean.

In third place were **Noarlunga 2**: Mark Tate (Team Leader), Alex Zahra (Deputy Team Leader), Kerri Williams, Paul Catterall, Jess Doyle and Russell Mallory.

Tea Tree Gully 2 will now represent South Australia in the National Disaster Rescue Competition to be held in Queensland later this year.

Thanks must be conveyed to all participants, volunteer judges and support staff (both volunteers and paid) who ensured the success of the weekend's events, and in particular Pieter Scott who coordinated the State Rescue Challenge and Sindy McCourt and Scott Turner for the Road Crash Rescue Challenge.



Pictured from left to right: Kevin Leedham, Chief Officer Stuart Macleod, Shane Leedham, Mark Spooner, Arno Attema, Peter Hoare, Lyn Little and Ron Godfrey.

LONG SERVICE MEDALS

ENFIELD UNIT'S MEDAL PRESENTATIONS

Enfield Unit held its National Medal and Long Service Medal presentation function on Wednesday 6 May, and guests included the Member for Torrens, Robyn Geraghty, Councillors from both the City of Port Adelaide Enfield and

the City of Salisbury, plus SES members and their families.

Master of Ceremonies for the event was Peter Nygaard, Acting Regional Commander, Central Region, who welcomed all and then outlined the format of the evening which included the presentation of a National Medal for 15 years

service and 8 Long Service Medals for 10 or more years of diligent service.

Peter said: "I have been a member of staff for just over four years and in this time I have had the pleasure to work side-by-side with volunteers all over the state. In my current capacity as Acting Commander

"They also demonstrate their willingness to assist other SES units that are not in their 'patch' and give 100 per cent when they are able to. They have even gone to the extraordinary level of providing members to join a task force that was deployed to NSW in June 2007 in the aftermath of a disastrous storm event.

"Your commitment is appreciated not only by the SES, but also by our communities, as is evidenced here with the representatives of state and local government authorities.

"Partnerships with other levels of government and other organisations are critical for the continued support that you and other SES units provide their communities. Enfield Unit also currently has a number of volunteers who are active members of the FloodSafe project currently under way in the southern areas of the metro area, with major negotiations underway



Pictured from left to right: Ron Godfrey, Peter Hoare, Lyn Little, Shane Leedham, Arno Attema, Kevin Leedham and Mark Spooner with their medals.

to expand into northern Adelaide council areas. A great example of a partnership with local, state and federal government working together to take risk mitigation right down to grassroots and assist communities to help themselves in times of crisis.” Peter then invited the Chief Officer, Stuart Macleod, to come forward to address guests, prior to presenting the awards.

The recipients were:

Mark Spooner, who received both the National Medal and Long Service Medal. Mark joined the SES at Enfield in 1978 as a radio and technical operator in the communications section, but took leave while he worked in Antarctica as a maintenance radio technician, which included two terms at Mawson base. Hence, with his professional radio and technical knowledge, Mark’s main interest is operating and maintaining the communications equipment for the Unit, but when needed, he also assists rescue teams in the field.

Arno Attema is Unit Manager and joined the service in 1968, when it was the Civil Defence Organisation. Arno has been active in the signals section which was subsequently renamed communications section, an area where he still maintains an active interest.

Shane Leedham, Deputy Unit Manager, originally joined the SES at Northern Districts and served there from 1977 to 1986. He rejoined the SES in 1994 at Enfield and has been active ever since, involved in almost every aspect of SES work over that period.

Lyn Little also commenced her SES association at Northern Districts, where she served from 1984 to 1986. She then joined Enfield Unit in 1994 and was appointed as the Unit Rescue Officer in 1995, a position she still holds.

Peter Hoare originally joined Leigh Creek Unit in 1983 and then when he moved to Adelaide, he joined Enfield in 1991 as an operations and communications member. He then took the role of Operations Officer, but



Mark Spooner.

subsequently had to relinquish the position due to work commitments. With a change in career, he was able to again take up this role, while at the same time keeping his rescue training skills by working with the rescue crews in the field and assisting with rescue training when not required in the operations role.

Kevin Leedham joined Enfield SES Unit in 1998 as a rescue member and learned the skills very quickly. When, for a short period he moved to Cummins for his employment, he joined the local SES unit there and soon became the main training instructor. With his profession being that of a tree lopper, which means working from heights, he then trained in the SES for rescue from heights, and with his skills, acts as a mentor and instructor for vertical rescue and general rescue techniques. Kevin is the Unit’s Deputy Rescue Officer.

Ron Godfrey joined Enfield SES in 1983 as a radio operator in the communications section. Even though Ron has had a couple of breaks due to family and work commitments, he has been a main stay in the operations and communications section and about ten years ago was promoted to Communications Team Leader. He has been involved in many long duration operations, both as base Radio Operator and as a Field Operator.

Congratulations to all recipients.



Adrian receives his Long Service Medal from Matt Maywald.

MOUNT BARKER LONG SERVICE MEDAL PRESENTATION TO ADRIAN BROWN

Tuesday, 31st of March, 2009, marked the first South Australia Long Service Medal presentation in Central Region, and the recipient was Adrian Brown, Deputy Unit Manager, Mount Barker SES Unit. Adrian was presented with his medal by the Deputy Chief Officer, Matt Maywald. Matt was accompanied by the Acting Central Regional Commander, Peter Nygaard. Matt and Peter addressed the Unit members and outlined some of the proposed forthcoming changes to both Unit boundaries and response procedures.

Adrian transferred to Mount Barker from Western Adelaide Unit in late 2003. Since joining the Service, he has been involved in various positions from Rescue Crew, Team Leader, Training Officer and now is Deputy Unit Manager at Mount Barker.

During his time with the SES, Adrian has been involved in assisting with many tasks, some of which have included the Virginia Floods, the search around Lake Alexandrina for a father and son missing from a capsized boat, the Mount Bold and then Eyre Peninsula fires, the evidence search for the explosion at Gladstone, the Riverside Golf Club roof collapse, assisting SAPOL with riot training exercises, the Patawolonga floods, a land search at Peake for a missing person, together with many storm damage taskings within the area.

Adrian has also assisted in many promotional activities such as the Strathalbyn and Mount Barker Shows, the Royal Adelaide Show, and volunteered to help at Anzac Day Services and also at Clipsal.

John Brown

ANZAC EVE YOUTH VIGIL

Those Australians for whom Anzac Day holds a special significance, the day of remembrance begins at 6am with attendance at one of the many dawn services held throughout Australia. But for some dedicated young people, their supervisors and supporters, honouring the fallen begins a full 12 hours earlier, with the start of the Anzac Eve Youth Vigil.

The Anzac Eve Youth Vigil stems from the military tradition of 'holding ground' whereby a reconnaissance patrol would find and hold strategic position in preparation for the arrival of their army. This would often involve an all-night vigil, keeping awake on watch, alert that the area of battle is secured against threat.

2009 marked the 10th Anzac Eve Youth Vigil held at the South Australian State War Memorial, and included young people from 15 different youth groups – including both SES and CFS Cadets – 'holding ground' on the site for the 12 hours leading up to the Dawn Service. At 6am, they handed over to the Defence Force Catafalque Party who in turn 'held ground' during the Dawn Service and the Anzac Day March.

The Youth Vigil has become so popular that Youth Vigils are now also held at Marion, Morphett Vale and Blackwood, as well as the original site of the State National War Memorial on North Terrace.

This year, the icy wind and rain couldn't dampen the spirits of the Cadets who attended the State Vigil with me, many of whom stood vigil wearing family medals, and few of whom got any sleep – fuelled only by junk food, muesli bars and a sense of duty.

Congratulations to all the cadets who represented the SES at the State Vigil, maintaining at all times professionalism, reliability, and enthusiasm; bringing honour to the uniform and taking pride in their work.

These young people were exceptional representatives for the formal Anzac Eve ceremonies including laying tributes to the fallen, meeting the State Governor's Deputy His Excellency Mr Hieu Van Le, educating touring dignitaries on the symbolism of the monuments, standing guard and delivering eloquent speeches to the assembled guests.

Also a very, very special thank you must go to the cadet leaders at all of the Vigils, without whose support and enthusiasm, it would have been impossible for SES Cadets to be involved in this important event.

This year, the ABC's *Behind The News (BTN)* program attended the Vigil, and their report on our cadets can be seen at <http://www.abc.net.au/news/btn/story/s2551604.htm>

Cadets who attended were:

Adrian D'Amore, David West, Peter Sunners, Shaynee Rosewarne and Tim West (Andamooka Unit).

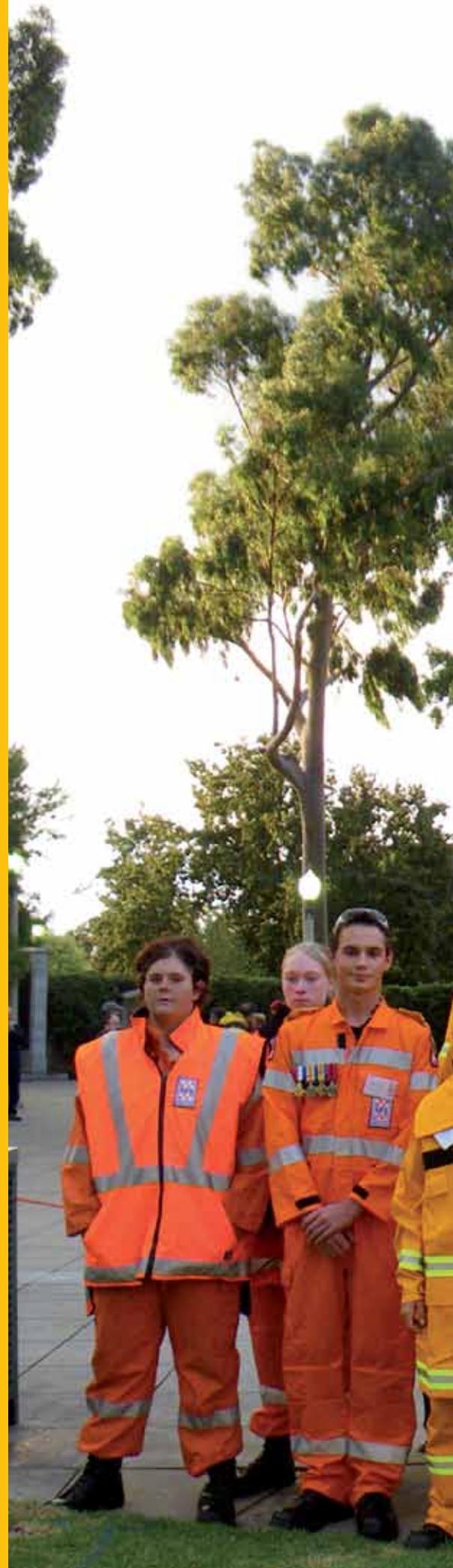
Bronwyn Knott, Jason Williams and Rashelle Krikke (Edinburgh Unit).

Cadet leaders from Andamooka and Edinburgh who supported the Cadets through travel, supervision and at the rehearsal were Stefan Bilka, Bob Allert, Bob Bowley, John West and Bronwen West.

Until next year...

Felicity Hopkinson

Youth Programs Officer





ANZAC DAY

ANZAC DAY IN ADELAIDE

After the Youth Vigil, members from Western Adelaide and Enfield assisted with the Anzac Day march in Adelaide, while several units participated in Anzac Day marches, dawn services (such as the report from Murray Bridge), and related activities.

Many members again willingly gave of their time to support our national day of commemoration. Support was provided by acting as banner and flag bearers, controlling the back end of the parade, dispersal and collecting the banners and flags at the parade's end.

As is evident from the many photographs from Anzac Day, the day also provides volunteers with the opportunity to talk with veterans who take part in the parade, and share in their memories.

Left to right Peter Arcidiaco, Doug Daniel (served in New Guinea and Japan), Henry Blyth (served in Borneo and Japan) and Christine Diver.



Christine Diver with Rev John Lewis.



Above: Peter Larvin with Nan Moore, Gwen Peterson and Audrey Johnston – all served in WAT section of the RAAF 1942-1945.

Left: Darren Deck with Eileen Dunlop, Volunteer Support Services.





The wreath.

ANZAC DAY COMMEMORATION AND REMEMBRANCE SERVICES MURRAY BRIDGE UNIT

Seven members from the Murray Bridge SES Unit attended the Anzac day dawn service in Murray Bridge.

The Unit attends every year to show their respect and in remembrance of the fact that the SES actually commenced as the Civil Defence.

The Murray Bridge Unit was actually founded in 1971, by three local Army servicemen – Peter Tobe, Trevor Heitmann and John McEvoy.

This year, Murray Bridge Unit decided to place a wreath on the monument on behalf of the SES, and Deputy Unit Manager, Daniel Guadagnin, was chosen by his peers to represent the Unit at the wreath laying.

Kym Bertola

Rescue Team Member, Murray Bridge



Above: Vito Zerella, Darren Beck and Keith Smith.

Below: Murray Bridge's Deputy Unit Manager, Daniel Guadagnin and Unit Manager, Jodi Green.



SA Police Greys.





VOLUNTEER LEADERSHIP DEVELOPMENT PROGRAM – MT MACEDON, APRIL 2009

Did you know that the lead agency for each of the likely major disasters in Australia is staffed by volunteers? Did you know that the lead agency for each of the effects of global warming – heat, flood, storm, fire – is staffed by volunteers? Did you also know that the SES in Australia is the biggest provider of road crash rescue in the world? Yet, despite the importance of the emergency volunteer sector, it took the Government five years from the first recommendation to establish a pilot Volunteer Leadership Development Program off the ground. These snippets were provided by Major General Hori Howard, AO, MC, ESM (Ret'd), who initiated the program over dinner on the evening prior to the official commencement of the program.

The program had been developed by Emergency Management Australia and was held at its residential training centre in Mt Macedon, north of Melbourne.

I and 24 others from around Australia were looking forward to what the next four days would hold. We were a mixed bunch, encompassing the spectrum of emergency management agencies across Australia. I knew who most

of the agencies were and what role they played, (eg St John, Surf Life Saving, CFA, etc) but who was ADRA and what did they and Anglicare have to do with emergency management in Australia? (I will address this later.) The SES was the best represented 'organisation', with six attendees (two from SA, the other being Warren Hicks, the Chairman of the SASESVA) and with seven attendees, South Australia was the best represented State. Most of those present were volunteers, as was the aim, but some were paid staff who supervised volunteers and were also invited to attend.

Friday morning saw a leisurely 10.00am start to the program. Hori Howard gave the opening address and provided a simple definition of leadership: "Leadership is convincing people to want to do what you want them to do." This is particularly apt for volunteer leadership because you cannot force volunteers to do what they do not want to do anyway. Hori summarised volunteer leadership in four points:

- Know your job.
- Do your job (... and not everyone else's job).
- Know your volunteers.
- Care for your volunteers.

The remainder of the morning session was taken by Paul Davis, Assistant Director,

Professional Education, EMA, who led a discussion on the differences between leadership and management. Some very interesting distinctions emerged.

In the afternoon session, Dean Cunningham from the Red Cross introduced leadership styles and the Myers-Briggs Personality Type Indicator (MBTI). The MBTI is an extremely useful tool for understanding oneself and others and is the most widely used instrument for understanding normal personality differences. It reports the preferences that people have in each of four areas of their lives, being:

- Where they prefer to focus their attention and get energy,
- The way they prefer to take in information,
- The way they prefer to make decisions, and
- What process they prefer to use to orientate themselves to the external world.

Using it helps a leader to develop effective leadership strategies.

An earlier start on Saturday morning saw Bruce Prince of ADRA (there it is again!) teaching us about effective self-management. This included how to set effective (S.M.A.R.T.E.R.) goals, how to make effective

decisions (research, research, research...) and how to manage one's time effectively when one has competing priorities. This included how to balance the two aspects of priority, importance and urgency.

Following lunch, Alan Eade from St John Ambulance spoke on emotional intelligence and dealing with conflict. Several definitions of emotional intelligence have been developed, but the one that appeals to me most is one by Dr Rich Handley, "Emotional intelligence is the ability to appropriately guide one's emotional responses to events and to act on these emotions in a suitable manner." A high level of emotional intelligence improves one's level of self-awareness. This leads to higher levels of self-management and social awareness and results in more effective leadership.

Sunday morning saw Alastair Wilson, Assistant Director, Media Liaison and Public Information, EMA, address the group on the elements of good communication, including the three different ways by which we communicate. He highlighted the difference between 'conversation' and 'communication' and explained why we need to develop the art of listening. Alastair emphasised the importance of being able to manage the



media, ie using the media to our advantage. He noted that managing the media is now core business for the emergency management sector.

In the afternoon, Vanessa Brown, National Development Manager for Surf Life Saving Australia, spoke on changes in the emergency management sector. She made the point that it was important for leaders to lead change rather than resist it – “Resisting change is like holding your breath; if you succeed you die.” In the second session we looked at contemporary issues facing the emergency management sector. They are too numerous to list here, but it is important for leaders to be aware that they are there and address them when possible. The afternoon concluded with a look at the role of leadership in the recruitment and retention of volunteers.

On the final morning Bruce, Prince returned to talk about maintaining leadership focus. He listed various strategies that might be used to maintain leadership focus in a team of volunteers. A couple of points that Bruce made were:

- Although the number of volunteers has increased, the number of hours that each puts in has reduced to an average of only 1.1 hours/week/volunteer; and

- If a newcomer has not made at least one new friend in the first seven weeks, there is a good chance that he or she may not stay.

The Attorney-General, Robert McClelland, within whose department EMA is, made a special trip to Mt Macedon to address the group. He informed us that, “the Government places tremendous importance on this, the first volunteer leadership course.” He stated that what we were doing was tremendously important to our organisations. He thanked us for giving up our time and said that he was interested in our feedback and our future. During the morning tea that followed, members of the group had an opportunity to talk to him about issues of relevance to them.

During the closing session, each person was given the opportunity to speak briefly on what they would be taking away from the course. One point that was mentioned repeatedly by the members of organisations that operated at the “sharp” end of emergency response was that they now had a better understanding of what happened at the “blunt” or recovery end. This is handled by five organisations, whose volunteer members may still be working to help

victims weeks and months after those of us in the first response agencies have knocked-off and gone home. These organisations each operate under a Memorandum of Understanding with the Government. The organisations and their areas of responsibility are:

- Red Cross – Registration of victims and helping people to locate each other.
- St Vincent de Paul – Supply of essentials such as clothing, toiletries, etc.
- Salvation Army – Catering.
- Adventist Development and Recovery Agency (ADRA) (Now you know!) – Provision of temporary accommodation.
- Anglicare – Supply of backup personnel for the other four organisations.

Overall, attendees rated the program a success in that it provided valuable and useful information. It is now up to individual attendees to put the knowledge gained into action. That will be the ultimate test of the success of the program. But a residential course such as this one is not just about the formal course-work, it is also about the informal conversations between the attendees that occur over meals, the billiards table and drinks around the bar in the evening. The contacts and

information made there may potentially be of significant value in the future. They certainly helped me to gain an increased understanding of the broader emergency management sector.

During the program, the question arose as to what other leadership training is available, particularly, in my view, in the South Australian SES. NSW SES has an ongoing program that virtually all of the volunteers at team leader level and above have attended. I have been advised by a person who has attended it that it is an excellent course. The course materials have been set up in a portable format so that it can be readily run in country areas.

In South Australia there is currently no leadership course available to the SES volunteer leadership group, yet all of the Standards of Emergency Response require team leaders to have attended a team leader workshop.

I sincerely hope that the NSW course will shortly be implemented in SA, as it is such an integral component for team leaders here.

John Lawrence
Western Adelaide



John Lawrence, John Smith and Peter Larvin.

SES MEMBERS EXCEL AT THE SAPHES GAMES

CYCLING

On Sunday, 3rd May, **Peter Larvin** from Western Adelaide competed in the 40km cycling road race at Outer Harbour and completed the course in one hour and twenty-two minutes, which was quite a fast pace, only to be beaten at the line by about 2.5cm (or in the old imperial: an inch), thus taking silver.

Peter then competed in the Hill Climb Time Trial up Norton Summit, on Thursday, 7th May, completing the course in 22 minutes and 16 seconds, taking gold.

The final cycling event was on Saturday, 9th May, with the Mountain Bike Short Course Service Event, being contested by three teams, with SAPOL taking an early lead and hence were

never headed. Our SES team were running third initially, but passed SAAS on about lap 4. **John Lawrence's** chain broke about two-thirds of the way through his first lap, so **John Smith** finished the lap while he fixed his chain.

The team was passed by SAAS, but our team passed them again a lap or two later. The first section of the course was standard mountain bike, hilly, rocky terrain. Then there were two technical sections: a ride around a raised boardwalk about 500mm wide and then a ride along a Stobie pole lying on the ground. This was followed by going up and down another small hill, a sharp turn around a berm, a dismount section, four times around inside a boxed area the size of a car parking space, then a short ride and



John Lawrence.



Peter Larvin with his medals.



Mountain bike short course.



Left to right: Gordon Hartley (WOCU), Tony Brown (Port Lincoln), Garry Ryab (MFS) and Ernie Irwin (Port Lincoln).

dismount/run section to the end. Certainly a team event and a well earned silver.

Nigel Carr from Tumby Bay competed in the Mountain Bike Race and then provided much needed support to our service event team. Nigel happens to be regarded as a real team member at his Unit and recently received his National Medal and will shortly receive his Long Service Medal.

Peter Larvin said that it was a “good result in the cycling events for the volunteers, as the SES were the only ones to make an effort, with all the other competitors being paid staff.”

CROSS-COUNTRY

John Lawrence from Western Adelaide won gold in the 5km Cross-Country, which was conducted along the Linear Park off Gorge Road, which in John’s words “was a reasonably flat course with the exception of a couple of testing hills and wet grass which was slippery in parts.”

John’s time was 20 minutes and 43 seconds and was 1.45 minutes better than he had expected.

RIFLE METALLIC SILHOUETTE SHOOTING COMPETITION

On Friday, 8th May, a total of 16 competitors, including 3 from the SES, faced the challenge that is Metallic Silhouette Rifle Shooting. The match involves knocking 40 metal targets off their stands with 40 shots. Sounds relatively easy until you get the bad news – the shooting is done standing up not using any rest or leaning on anything, and then the targets themselves are at varying distances. The Rimfire competition ranges from 40 metres to 100 metres and the centrefire competition starts at 200 metres and goes out to 500 metres.

Flying the flag for SES were **Matt Fitzpatrick** from Metro South, **Malcolm Bethune** from State Operations and Coordination Unit and **Sue Gage**, State Training Officer from North Region.

The first event for the day was the Centrefire competition. Unfortunately the best SES score was achieved by Sue with 5, just one point behind the bronze medal position and two behind gold. Matt was just behind again, with a score of 4. A close competition – two competitors finished on 7, one on 6, two on 5 and three on 4.

After a break for lunch, the Rimfire competition got underway. The SES fared better here with Sue winning the bronze medal with a score of 12. Matt just missed out with a score of 11. A special mention should also go to Malcolm who scored 9. A good effort all round.

The next medal to be decided was the 2 Gun Aggregate – the total of a shooter’s score in both events. Sue won the silver medal and Matt the bronze.

Four agencies entered the teams competition – Customs, DSTO, SAPOL and SES. The SES team, “State of Emergency”, came home with the silver medal. (The Customs team “Hit or Miss” took out the gold.)

BOWLING

Three members from Port Lincoln took part in the bowling competition held at Ascot Park Bowling Club on the 3rd and 4th May. As only three SES members were available, Garry Ryan, a retained fireman from Moonta, made up the team. Unfortunately, the success of last year was not repeated, but the players had an enjoyable weekend.

We’ve also been told there were other participants, but to date details haven’t been received, so please accept our apologies in not acknowledging all participants at the SAGES Games and hopefully this can be rectified in the next edition of Frontline.



Sue Gage’s medals.

BETTER FLOODSAFE THAN SORRY

FloodSafe began in mid November 2008 and already has 32 fully trained FloodSafe volunteers, including three community volunteers, operating in their allocated council areas. It is growing at an amazing rate with new volunteers, new supporters and new resources.

We have completed displays in Mitcham, Marion, Brighton and West Torrens Libraries, and in council offices at West Torrens, Unley and Mitcham. We also attended three SANFL football games, letterboxed more than 300 residences in Holdfast Bay, 70 residents in South Terrace Adelaide, posted 200 letters to residents in Hawthorn and letterboxed 120 residents

the council workers, Karen Shippen on the sauce bottles and me putting the FloodSafe hard-sell message on all the unsuspecting council workers. Similar Council Works functions will be held in the remaining councils in June and July.

In order to inform factory workers in Clovelly Park of the local flood issues, we also held a sausage sizzle for them during their lunch break – very successful despite pouring rain.

In the coming weeks we have community meetings booked for Brooklyn Park, South Terrace Adelaide, Patawalonga Glenelg, Millswood, Hawthorn, and the Unley Council crew will have displays at the popular Farmers' Market at Wayville on Sundays.

The SES website's FloodSafe section is growing constantly and we have six newsletters, a good picture library and a wealth of flood information including downloadable Flood Plan templates for households and businesses.

At our SES/FloodSafe display in Rundle Mall for National Volunteers Week, we were visited by the Governor Kevin Scarce, SAFECOM CEO David Place who expressed his interest and support; SES CO Stuart Macleod, Adelaide City Council Deputy Lord Mayor Stephen Yarwood, and a wealth of former SES volunteers and FloodSafe supporters.

We have addressed meetings of Department for Water Land and Biodiversity, Planning SA and the EMA training course for local government risk management to spread the word on FloodSafe. Planning SA and the GIS section at DWLBC have offered us flood mapping support. Enhanced connections with various government agencies is a definite FloodSafe achievement.

In order to ensure the future of FloodSafe, we have also written to the northern metro councils including Salisbury, Tea Tree Gully, Gawler, Light, Barossa, Mallala, Port Adelaide Enfield, Charles Sturt and Playford. Onkaparinga Council has recently completed flood mapping and may seek support for community education in risk areas. Other councils, including Naracoorte and Campbelltown, have also asked for information.

FloodSafe now has a four-year plan to gradually increase council coverage until it is a statewide program including flood prone regional areas such as Port Pirie, Port Augusta, Clare, Port Lincoln, the Riverland, etc.

Sincere thanks to all the FloodSafe volunteers and their unit managers and other unit members who have supported the project.

Judith Bleechmore



National Volunteers Week Launch Mrs Scarce, His Excellency and Judith Bleechmore.



Far left: Allan Cuk, Ken Cocks, Alan Munday and Peter Miller.

Left: Brooklyn Park FloodSafe.

in Millswood. Various crews attended Lions and Neighbourhood Watch meetings, visited schools at Marion, Forbes, Warradale and Glenelg, attended the Enfield Unit Awards and Enfield showed the FloodSafe flag at the Bunnings Open Day at Parafield.

We also foster relations between council staff and SES units. Recently, we held a sausage sizzle for 150 Council Depot staff at Marion Council. The Enfield and Prospect Unit Volunteers are magnificent in the barbecue skills area. We can never forget Shane Leedham on the tongs, Lyn's great smile as she takes orders from

CEDUNA SES EXPERIENCES AN EXTRAORDINARY THREE MONTHS

Ceduna SES Unit has continued to be involved in many varied incidents over the past three months.



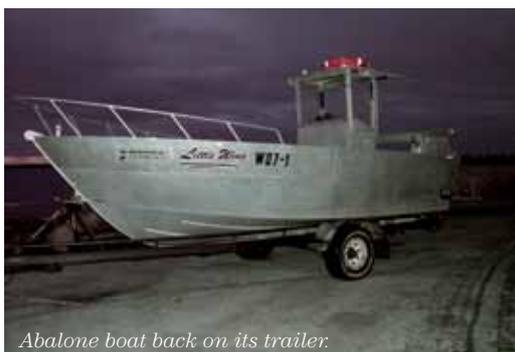
MV Protector.



Goog's Track.



Silver Phoenix.



Abalone boat back on its trailer.

At the end of March, two crews travelled to Mount Finke along the remote and narrow Goog's Track to rescue three motorists who were stranded in the heat due to an electrical problem with their 4WD; of course in an isolated location with no passing traffic to provide assistance. Fortunately, the motorists had carried a satellite phone and could summon help. Ceduna members had to drive for

over 11 hours to complete the incident (by fixing the problem). Our 3100 series Noosa Cat Rescue Vessel, M.V. Protector, was called upon, on Good Friday, to convey a retrieval team and their lifesaving equipment to a 30 metre trawler, the Silver Phoenix, with a seriously ill crew member on board, situated in the Great Australian Bight. This involved steaming through the night to meet the trawler, transfer the retrieval team onto the trawler then steam back. Another long task for members, of some 15 hours, travelling 191 nautical miles.

Then in mid April, the Master's Games were held in Ceduna, and we were asked to provide the rescue boat for the activities which included the air display by Chris Sperou, Dragon Boat and Kayak Races. At the end of the month, I was personally asked by SAPOL to plot some safe courses for a

*Pictured from left to right in orange:
Peter Codrington, Brian Dew, Trevor
Kammermann and Bev Bedson.*



47ft yacht, in difficulties some 225 nautical miles out from Thevenard, with damaged rigging, so that it could seek shelter in the lee of St Francis Island during stormy conditions.

May commenced with a crew being required to travel to St Francis Island, some 30 nautical miles from Ceduna, to repair the Ch82 VHF Marine Repeater.

Then another night call out, when M.V. Protector was tasked to the location of an activated EPIRB in the vicinity of Flinders Reef, where we located a capsized abalone vessel with the two crew members in an inflatable life raft tethered to the capsized vessel. We were able to lift their life raft aboard M.V. Protector and then towed the capsized abalone boat to the lee of Thevenard Wharf. Another long rescue, being at sea for 9 hours and travelling

42 nautical miles, but time paled into significance having two very grateful survivors on board.

May finished with a horrific road crash 19km west of Ceduna, which involved four fatalities and one seriously injured person. Crews were involved in this incident for almost eight hours, from 3.30am.

As you can probably gauge, our Unit travels large distances for extended periods of time, both on land and at sea, to protect the welfare and safety of people who live or pass through our remote area of the state.

I am extremely fortunate to work with a large number of very experienced and qualified volunteers who are able to handle such a diverse range of incidents.

Peter Codrington
Unit Manager Ceduna

Thank you Ceduna

The Editor,

Having been involved in a boating accident in the Ceduna area on Tuesday, May 5, I would just like to take this opportunity to thank the people of Ceduna who made our rescue and recovery such an outstanding success.

Firstly to Peter, Chris and Grant, the crew aboard the SES rescue vessel. Thank you for your incredibly prompt response, your professionalism in seamanship, your concern, time and ongoing support.

To the nurses at the hospital, thank you for your care and concern.

To the management and staff of Highway One Roadhouse and Motel, thank you for your friendship, generosity, continued support and assistance.

A special thank you to the Ceduna constabulary who kept our families informed of all events and who showed courtesy, support and understanding to our situation.

To the guys at Portscorp, the crane driver and to the local press who, while after a hot scoop, still showed respect for our situation.

I would also like to thank the three other abalone dive teams in the area at the time who were prepared and ready to head to sea in the dark and who remained on standby at the ramp listening to the radio while also keeping our families informed of any news.

Finally and incredibly sadly and sobering, to fellow fisherman Danny (Deepsea) Thorpe (RIP) whose tragic accidental loss in the same area in November 2000 prompted the relevant authorities to make life rafts mandatory in the abalone fleet. Your tragic loss absolutely contributed to our unscathed survival.

Barry Hockaday and Greg Pickering
Port Lincoln

VOLUNTEER SUPPORT SERVICES

Many unit members have often commented on the fact that they did not know, or were not familiar with the role and assistance available from Volunteer Support Officers in their regions, so Mark Groote has suggested that it would be appropriate to list the team's contact details and to emphasise that all personnel are here to assist and support volunteers. So if you need support, please don't hesitate in making that contact.

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HOAX AMBULANCE CAMPAIGN EMAIL DOING THE ROUNDS

About once a year, a random hoax email does the rounds instructing people to put an 'ICE' into their mobile phone. That is an 'in case of emergency' contact saved under the name ICE.

The hoax campaign email states: "The concept of 'ICE' is catching on quickly. It is a method of contact during emergency situations. As cell phones are carried by the majority of the population, all you need to do is store the number of a contact person or persons who should be

contacted during emergency under the name "ICE" (in case of emergency)." For future reference, **this is a hoax. We do not support the 'ICE' campaign.** The hoax email claims that the campaign was started by a paramedic. Last year, there was an email doing the rounds supposedly from the NSW Ambulance Service.

This year, we've seen one supposedly from us! Why don't we support it? It's not something that we support because in some incidents we attend, like vehicle crashes, there may be more than one phone at a scene, which can make it difficult to identify individual ICE contacts for individual patients. Further, it is the

responsibility of the police to follow up next of kin, not ours. Our job is obviously to provide expert medical treatment and transport patients who require further treatment to hospital!

Jodie O'Dea
Communications
and Media Officer
SA Ambulance Service



MURRAYLANDS CAREER EXPO

Employers want staff who have 'life skills'.

The volunteer Emergency Services can give people who volunteer with them those skills employers seek.

Murray Bridge SES Unit, together with the local CFS Brigade, recently attended the Murraylands Career Expo, held at the Murray Bridge TAFE on Thursday, 14th May.

We were there to inform several thousand students, school leavers and youth seeking employment that we could assist them.

Did you know that completion of the SASES Induction and Basic Skills Program allows students to claim 2 SACE units at Stage 1? Employers respect the skills and experiences gained as a member of the SASES or CFS, and also value the effort that Emergency Service volunteers put into their communities.

Many Emergency Service volunteers are proud to add the qualifications, skills and experience gained through volunteering to their CV

when seeking employment, or advancement in their chosen career.

Deputy Unit Manager, Daniel Guadagnin commented that "The day was an excellent way to engage with the next generation of possible future rescuers and firefighters."

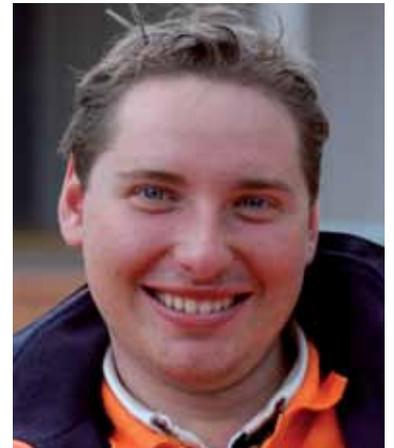
David Baker

Volunteer Support Officer
SASES East Region

Above: Murray Bridge SES members Daniel Guadagnin and Karen Book, with Deb Hill, CFS, talking to students at the Expo centre.

Right: Daniel Guadagnin.

Below: The display area thanks to Kym Bertola, another member of the Murray Bridge Unit who assisted in setting up the display.



LEARNING QUESTIONNAIRE FOR VOLUNTEERS

Many hours of learning are required to work as a volunteer in the SES. Some learning can be delivered using a combination or blend of different learning methods. The SES, with the support of the South Australian Fire and Emergency Services Commission, is considering different learning options to:

- reduce your time away from home, work or family
- provide greater flexibility to accommodate your personal schedules.

To assist us with the planning and design of more flexible learning options, including e-learning, we would like to know more about you and your learning situation. Please take a few minutes to complete and return this questionnaire by Friday, August 7, 2009. We appreciate your time in supporting this initiative.

Please return this questionnaire by mail, fax or email, to:

Bronte Moran

Fax: 08 8463 4133

Co-ordinator Training and Development

Email: moran.bronte@safecom.sa.gov.au

SAFECOM

GPO Box 2706

Adelaide, 5001

No inferences should be drawn from the nature of the questions provided. If you have any questions regarding this questionnaire, please contact Bronte Moran on 08 8463 4135. Thank you

YOUR EXPERIENCE

1. Listed below are some ways in which learning opportunities can be made available. Place a tick next to those that you use/have used.

- | | |
|---|---|
| <input type="checkbox"/> 1 With a group, in a training centre or room | <input type="checkbox"/> 4 At your own pace, using a computer |
| <input type="checkbox"/> 2 With a group, using a teleconference | <input type="checkbox"/> 5 In the workplace, with a coach or mentor |
| <input type="checkbox"/> 3 At your own pace, using a printed workbook | <input type="checkbox"/> 6 Other (specify) _____ |

2. Listed below are selected tasks that can be done using a computer. Place a tick next to those that you use/have used and then rate how confident you are in using them.

(✓)	Task	Confidence Level				
		Not Confident 1	2	3	4	Very Confident 5
<input type="checkbox"/> a	Email or messaging					
<input type="checkbox"/> b	Web/internet browsing					
<input type="checkbox"/> c	Music, video or DVD					
<input type="checkbox"/> d	Preparing documents					
<input type="checkbox"/> e	Calculations or databases					
<input type="checkbox"/> f	Telephoning or video conferencing					
<input type="checkbox"/> g	Other (specify) _____					

3. Computers can be used to deliver learning on many topics and in different ways, for example, using a video clip to demonstrate an action, or a case study to read, followed by a quiz or other activities to test your learning. In recent years, this type of learning has been described as 'e-learning'.

Have you been aware of this term? 1 No 2 Yes

If yes, what does it mean to you?

YOUR LEARNING

4. Listed below are four examples of learning related to a single topic. For each example, which of the learning methods listed would you prefer? Tick one box for each example of learning.

	To learn ...	On your own, self-paced	Self-paced but with guidance	In training room with presentation
a	The purpose of occupational health, safety and welfare legislation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
b	The roles and responsibilities in implementing occupational health, safety and welfare legislation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
c	The emergency procedures for the unit or brigade	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3
d	To collaborate with members to improve the health, safety and welfare of the unit or brigade	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3

5. When faced with the task of learning a new skill or new information, a person can approach it in many ways. Listed below are a number of statements that describe those approaches. Put a tick against all the statements that best describe your approach to completing most learning tasks.

- | | | | |
|----------------------------|---|----------------------------|---|
| <input type="checkbox"/> a | I am able to plan how to fit the assigned work around other events or schedules | <input type="checkbox"/> i | I usually finish the tasks I have started |
| <input type="checkbox"/> b | I do the assigned work when I can, without a plan | <input type="checkbox"/> j | I have difficulty managing and completing learning tasks |
| <input type="checkbox"/> c | I can usually identify the steps that are required to complete the task | <input type="checkbox"/> k | I rush through the work and make careless mistakes |
| <input type="checkbox"/> d | I decide what is important to focus on before getting started on the learning | <input type="checkbox"/> l | I check my work and leave few mistakes |
| <input type="checkbox"/> e | I have difficulty generating ideas or responses to questions or tasks | <input type="checkbox"/> m | I check my work but do not find many of the mistakes |
| <input type="checkbox"/> f | I can usually find an idea or response to questions or tasks | <input type="checkbox"/> n | I can usually recognise when I need to ask for assistance |
| <input type="checkbox"/> g | I can motivate myself to get started on a task | <input type="checkbox"/> o | I can identify where to go for assistance |
| <input type="checkbox"/> h | I am slow to get started and tend to procrastinate | <input type="checkbox"/> p | I am comfortable asking for assistance |

6. If you were given the opportunity to participate in e-learning, ie the learning is provided to you using a computer, what topics or type of learning would you like to see presented this way?

7. What would be your greatest training need to enable your full participation in your SES role?

YOUR ACCESS

8. As a volunteer in the SES, or a member of the general public, do you have access to a computer? For each location, place a tick to indicate the level of access.

	Location of computer	No access or not applicable	Have access but difficult or restricted	Have access but some limitation	Have access when needed
a	At home	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
b	At work	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
c	Library	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
d	TAFE/University/School	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
e	Brigade/Unit Offices	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
f	Other (specify) _____	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

9. As a volunteer in the SES, or a member of the general public, do you have access to the Internet? For each location, place a tick to indicate the level of access.

	Location of Internet access	No access or not applicable	Have access but difficult or restricted	Have access but some limitation	Have access when needed
a	At home	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
b	At work	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
c	Library	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
d	TAFE/University/School	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
e	Brigade/unit offices	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
f	Other (specify) _____	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

YOUR COMMENTS

10. If you were offered access to learning opportunities through use of the Internet, what do you think would be the greatest challenges and/or advantages for you to participate?

a Challenges

b Advantages

ABOUT YOU

11. Your age ___ years

12. Your rank or position _____

13. Number of years as a volunteer in the SES ___ years

14. Region

Name (optional)

Use the remaining space to provide any other comments related to flexible learning opportunities.

SASESVA CLOTHING AND GENERAL MERCHANDISE

All prices GST inclusive.

Tax invoice ABN 57 187 794 493

ITEM NO.	TYPE	DESCRIPTION	QUANTITY ORDERED	COST PER UNIT \$	TOTAL COST \$
VAPS1	Polo shirt Men's	Navy blue Micromesh Cool Dry Polo Shirt with knitted collar "State Emergency Service" and knitted cuffs "Rescue". SES logo on left chest. No pocket. Sizes: Small, Medium, Large, XLarge, 2XLarge, 3XLarge, 4XLarge Custom made to order		\$44.00	
VAPS1L	Polo Shirt Ladies cut	Navy blue Micromesh cool dry polo shirt with knitted collar "State Emergency Service" and knitted cuffs "Rescue". SES logo on left chest. No pocket. Sizes: 8, 10, 12, 14, 16, Then refer to Men's polo shirt sizing		\$44.00	
VAPS2	Polo shirt Men's	Navy blue Micromesh Cool Dry Polo Shirt with knitted collar "State Emergency Service" and knitted cuffs "Rescue". SES logo on left chest. With pocket. Sizes: Small, Medium, Large, XLarge, 2XLarge, 3XLarge, 4XLarge Custom made to order		\$45.00	
VASPS3	Polo shirt Men's	Blue/White Cross Dye Polo Shirt with knitted collar "State Emergency Service" and knitted cuffs "Rescue". SES logo on left hand chest. No pocket. Sizes: Small, Medium, Large, XLarge, 2XLarge, 3XLarge, 4XLarge Custom made to order		\$42.00	
VASPS3L	Polo shirt Ladies cut	Blue/White Cross Dye Polo Shirt with knitted collar "State Emergency Service" and knitted cuffs "Rescue". SES logo on left hand chest. No pocket. Sizes: 8, 10, 12, 14, 16, Then refer to Men's polo shirt sizing		\$42.00	
VAPS4	Polo shirt Men's	Blue/White Cross Dye Polo Shirt with knitted collar "State Emergency Service" and knitted cuffs "Rescue". SES logo on left hand chest. With pocket. Sizes: Small, Medium, Large, XLarge, 2XLarge, 3XLarge, 4XLarge Custom made to order		\$44.00	
VAV1	Vest	Shower-proof reversible vest with polar fleece inner and full zip with SES logo on the outside left hand chest. Johnny Bobbin brand. Sizes: Small, Medium, Large, XLarge, 2XLarge, 3XLarge		\$42.00	
VAPF1	Polar Fleece 1/2 Zip	Navy blue 1/2 polar fleece jumper with SES logo on left hand chest. Winning Spirit. Sizes: XXSmall, XSmall, Small, Medium, Large, XLarge, 2XLarge, 3XLarge, 4XLarge, 5XLarge		\$38.00	
VAPF2	Polar Fleece Jacket	Navy blue full zip bonded polar fleece jacket with SES logo on left hand chest. Winning Spirit. Sizes: Small, Medium, Large, XLarge, 2XLarge, 3XLarge, 4XLarge, 5XLarge		\$44.00	
VAWBH	Wide Brim Hat	Akubra style. Synthetic, putty colour with SES logo embroidered on front. Bushie plus brand. Sizes: Small 55cm to 57cm, Large 59cm to 61cm		\$42.00	
SEST	Tie	SES		\$27.50	
UME	Epaulettes	Unit Manager set		\$13.50	
OE		Officers set		\$11.00	
SAE		Stripes set		\$11.00	
SB	Badges	Shoulder set		\$3.30	
SESP	Plaque	Quality timber - SES logo		\$49.50	
SESWB	Water bottle	Black		\$4.40	
SESTM	Thermal Mug	Blue		\$7.70	
		Black		\$7.70	
CCM	Coffee mug	China with SES Logo		\$5.00	
MYOV	Badge	Mini Year of the Volunteer		\$2.20	
MPP	Mobile phone pouch	Orange with SES logo		\$5.50	

ORDER TOTAL			
PLUS DELIVERY			
TOTAL			

DELIVERY COSTS SOUTH AUSTRALIA

Up to 5 garments **\$12.00** Up to 10 garments **\$15.00**
 Up to 15 garments **\$20.00** Miscellaneous items **\$15.00**

DELIVERY INSTRUCTIONS

Name:
 Unit:
 Contact number:
 Mailing address:

Please send your completed order to SASESVA with a cheque for the total amount to **GPO Box 2706, Adelaide S.A. 5001**
 Orders can be emailed to either **susan@sasesva.org.au** or faxed to **8410 3115**

APPLICATION FOR MEMBERSHIP OF THE S.A. S.E.S. VOLUNTEERS' ASSOCIATION INCORPORATED

NAME IN FULL.....

ADDRESS

TOWN / SUBURB..... POSTCODE.....

MAILING ADDRESS (if different to the above address)

.....

TOWN / SUBURB..... POSTCODE.....

EMAIL

TELEPHONE OR MOBILE

FACSIMILE.....

UNIT.....

I wish to apply for membership of the Association and in terms of the Association's Funding agreement with the Minister via the S.A. S.E.S., plus its Constitution and Rules, declare that I am an Ordinary member of the Association, being a current serving S.A.S.E.S. Volunteer Member.

Signed:..... Dated:.....

Please return your completed membership application form to:

S.A. S.E.S. Volunteers' Association

G.P.O. Box 2706

ADELAIDE S.A. 5001

Or Email to: **susan@sasesva.org.au**

Or Fax to **8410 3115**