

FRONTLINE

THE OFFICIAL JOURNAL OF THE SOUTH AUSTRALIAN STATE EMERGENCY SERVICE VOLUNTEERS ASSOCIATION INCORPORATED

❖ RIVERBANK COLLAPSE ❖ OUR LATEST RECRUIT ARRIVES ❖ RESPECT
❖ BRIAN UNDERWOOD ❖ ETHICAL BEHAVIOUR IN THE WORKPLACE



APRIL 2010

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ON THE COVER

Chief Officer greets our newest recruit.

CONTENTS

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REPORTS

Chairperson's Report	02
Chief Officer's Report	03
Executive Officer's Report	04

FEATURE STORIES

Brian Underwood Reflects	05
Riverbank Collapse a Hidden Danger	08
Respect	10
SES Volunteers Recognised	
Around the State on Australia Day	12
Anzac Eve Youth Vigil	13
Site Visit Mallala	14
Phil Liggett	14
Our Latest Recruit Arrives	15
Around the Units	16
Letters	24
SASESVA Clothing and General Merchandise	27

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CHAIRPERSON'S REPORT

WARREN HICKS

SINCE THE LAST ISSUE OF *FRONTLINE*, THERE HAVE BEEN A NUMBER OF EVENTS THAT HAVE OR WILL IMPACT ON VOLUNTEERS. Just before Christmas, the news that Port Lincoln had lost not only its Unit Headquarters, but the building used by the West Region Coordination Unit as a result of a bushfire, was of concern to all. Luckily for both Units, new buildings were already being built and are due to be fit for occupation later in the year. In the meantime, alternative buildings and equipment to use were quickly sourced by State, so that the Units could continue to function. Other support services were also arranged to look after volunteers, which goes to show just how far the Service has come in how things are managed after events such as these.

While buildings and equipment can be replaced, it is the loss of historical artifacts that the Units have gathered over the many years that are harder to replace. Many people have put their heart and soul into these Units and personal artifacts such as photographs, honour boards and award plaques will be harder to replace as the records of the winners of these awards were also lost in the fire. The history of a unit plays an important part in the social fabric of the unit and is never easy to replace once lost; if there is a lesson to be learned from this experience it would have to include taking steps to ensure that a copy of award records is kept off site. If you have visited the Port Lincoln Unit, have a look and see if you have some old photographs of the Unit, past boats, etc. I am sure the Unit would appreciate having a look at them.

The Association Executive continues to have monthly meetings with Stuart and Matt to discuss ways in which things can be improved or potential issues dealt with before they cause problems.

“ IT IS VERY FRUSTRATING WHEN FEEDBACK IS ASKED FOR AND NO REPLIES COME IN, PEOPLE THEN DON'T KNOW WHETHER OR NOT YOU SUPPORT THE DOCUMENTS OR NOT. IT IS NO USE COMING TO THE ASSOCIATION AFTER A DECISION HAS BEEN MADE.

At our last meeting we revisited unit constitutions to see how they can be brought up-to-date and streamlined. Hopefully, there will be a draft model out for consultation soon. There are also a lot of other papers that have been sent out that require some response from volunteers and I would ask that you take time to read these papers and make your opinions on them known either to the Association or directly to State Headquarters, even if you agree with them.

It is very frustrating when feedback is asked for and no replies come in, people then don't know whether or not you support the documents or not. It is no use coming to the Association after a decision has been made.

The Association Executive has also had a number of meetings with the Minister to discuss issues such as funding and resources for the Service. The announcement of extra funding came as a bit of a surprise and at this stage the finer details on what the money is to be spent on are still being worked through. So I cannot really say much on when and where these extra resources will go. But extra resources make a change from cutbacks and let's hope there are more to come.

My previous comments in past issues of *Frontline* about nominating people for awards may have hit home. It was pleasing to read the names of the SES volunteers who won Australia Day Honours; those of you who have bothered to read E-News would know that the list is getting longer. It is not a hard task to nominate someone and even if they do not win an award, the recognition that they have been nominated is an honour in itself. My congratulations to all those recipients of awards and well done.

Till next time, stay safe.

CHIEF OFFICER'S REPORT

STUART MACLEOD

ON SUNDAY 7 FEBRUARY, OUR MINISTER THE HONOURABLE MICHAEL WRIGHT MP AND PREMIER MIKE RANN ISSUED A NEWS RELEASE ANNOUNCING THAT A FUNDING BOOST OF NEARLY \$10 MILLION WOULD BE PROVIDED TO SUPPORT THE VOLUNTEERS OF THE STATE EMERGENCY SERVICE AND COUNTRY FIRE SERVICE.

The comments released by the Premier and Minister Wright were highly supportive of SES and CFS volunteers and of the volunteering

ethic by which they live and serve. This new funding is direct recognition of the issues raised by volunteers and the associations that represent them. It will provide for additional computers and computer services including broadband connections and IT support. More pagers will be provided, and funding allocated to building maintenance and repair programs urgently needed to keep our local headquarters functional. You will also read elsewhere here in *Frontline* of the special grant of \$50,000 to support the SASESVA in its work representing the volunteers of the Service.

The other "volunteer support" measures announced include urgent moves to change legislation to reduce the speed limit when passing emergency vehicles "at work" from 40kph to 25kph, and providing exemptions from some of the issues relating to heavy vehicle driving. Finally, more than 2,000 free access passes to national parks will be provided to SES and CFS volunteers, and 50 per cent concessions provided on multi-park passes to certain national parks.

This funding will be extended over several years up to 2013/14, but is likely to see the purchase of 100 additional SES pagers, and the commencement of a building maintenance program worth more than \$500,000 in the current financial year. Obviously, the building maintenance measures will take some time to manage,

but SES has already commenced working with regions and units to determine needs and priorities. Starting in 2010/11, the computer systems work will begin, with the aim of providing broadband services across SES wherever possible, and of installing new computer systems in every SES unit. Some SES units are already very well set up with recent computers, and SES is requesting consideration in the use of some of this money in the

provision of laptops, data projectors and other computer-based services.

The total package for SES is of the order of \$1.7 million, with potentially 100 pagers, up to 200 computers and all installation and support of broadband and IT support as well as the very significant building maintenance package. This very welcome financial boost will have direct impact on volunteers and units, especially as work across the sector ramps up to provide new e-learning opportunities, and the more efficient exchange of information and material by the use of the website and computer services.

SES and SAFECOM have already been involved in discussions that include attempting to focus much of the building maintenance work on local (to unit) suppliers. This is considered to be an important measure in terms of supporting local businesses in the places our volunteers operate. I do ask you to remember that maintenance, rather than new facilities or features, is the key to this part of the package. For those units struggling with older buildings

and the need for repairs and maintenance, this funding is great news, so it is timely to assess your unit's needs and to start to talk with regional staff about your urgent requirements to help them prioritise.

Stay safe.

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EXECUTIVE OFFICER'S REPORT

SUSAN CARACOISSIS

ONE QUESTION REGULARLY BEING POSED TO THE ASSOCIATION IS: WHEN WILL THE FEEDBACK FROM THE FORUMS BE FINALISED AND VOLUNTEERS INFORMED OF THE OUTCOMES?

Please be assured that this will occur, but the delay has been due to the fact that there were two extra forums held in December, and this meant the report could not be finalised until the new year, which has now occurred and we have been advised that the report will be tabled at the March SAFECOM board meeting. Input from volunteers we have been told was consistent and that all has been included in the report.

Volunteers will be informed of the outcomes in the June issue of *Frontline* and a summary will also be provided for the Member's Only section of the Association's website.

Many of you will also be aware that an announcement was made about funding in February and that \$50,000 is being provided to the Association and many questions have been posed on how this will be spent. Funds are to be applied towards updating and expanding membership, the membership database and website, and as members are already aware, our Member's Only section is now active with past financial records and minutes of meetings being readily accessible. The allocation of usernames and passwords is a time consuming process, but to date we have been able to allocate and then update weekly.

The Chair and I have met with the Hon Michael Wright, Minister for Emergency Services, on a regular basis and are most appreciative of both his support and interest in the Association's role and activities.

Another aspect that will be changing and is in line with other SES Associations is that volunteers will no longer be required to complete a separate membership application form. Instead, details will be included on the application to become a volunteer of the SES. To those detractors, remember SES volunteers are there because they wish to assist their community in times of need, and due to the diversity of knowledge and experience amongst us, it should be harnessed for the benefit of all, rather than some of the put downs and negativities that continue to occur. In this issue of *Frontline*, there are a handful of articles on respect. Why? Because volunteers have sent them to us and have also requested more.

From liaising with units, we have learnt that some volunteers believe that they are members already, but this isn't necessarily the case. Last week, we distributed the 2010 DEFCOM membership book to all members, so if you didn't receive a copy this could mean that you are not a member or if you don't have access to the Member's Only section is another example.

Please either email me at susan@sasesva.org.au to check or

ask your region representative to follow up.

Additionally the Association has established an email database, but we have had some bounce backs and this unfortunately is due to not always being able to read some people's writing. Again, if you haven't received an email from us, please email me and then I can update your contact details.



The Association has an expression of interest form which again is located in the Member's Only section of our website and we would invite any volunteer who is interested in serving on one of the committees that we are asked to nominate a

representative for from time to time to complete and forward to me.

The Association is keen to link skills to requests received.

Examples of committees where we currently have volunteer representation include:

- ❖ SAFECOM Learning and Development Committee
- ❖ Risk and Resource Modelling Working Party
- ❖ Sector Consultative Committee
- ❖ Call Receipt Despatch

Considerable work has been achieved by these groups and the input from our representatives has been acknowledged.

The SAFECOM Learning and Development Committee has also brought together some resources to support the development of workplace generic skills that you may find useful and they can be found at: http://www.safecom.sa.gov.au/site/training_development/training_and_learning_online.jsp.

Additionally, we really appreciate your input and suggestions, and Wallis Cinemas has generously provided us with some double movie passes for the best suggestions received from members by the 16th April 2010.

Finally, I would also like wish Port Lincoln and West Operations Coordination Units all the best in this interim period between the loss of their facilities and as they await the opening of their new premises in the not-to-distant future.

And the Association would also like to extend a big thank you to QantasLink for their generous donation of \$20,000 to the two Units and those other groups who have been supportive.

BRIAN UNDERWOOD REFLECTS ON HIS TIME AT COOPER PEDY

BRIAN UNDERWOOD

1975 SAW MY WIFE, TWO YOUNG CHILDREN AND MYSELF MAKE A DRAMATIC DECISION TO ABANDON OUR THREE GENERATION FAMILY BUSINESS AT PORT WAKEFIELD AND RELOCATE TO WHAT WAS THEN THE CHARISMATIC FRONTIER OPAL MINING TOWN OF COOPER PEDY. ❖

Cooper Pedy was located some 850 kilometres north-west of Adelaide and separated from the closest town, Port Augusta, by almost 600 kilometres of then unsealed road. Cooper Pedy in those days had a population of approximately 5,000 people, 90 per cent of whom were of European ethnic descent. Law and order were dirty words, with some of the past law enforcers admitting that in many situations they were outgunned by some of the then criminal elements.

Shortly after becoming established in the town, I decided to join St John Ambulance, where under very thorough instruction I qualified to be an ambulance officer, not realising at the time how valuable that exhaustive training would become.

In the late '70s and '80s, opal on the world market was at a premium price; there were large fortunes to be found and hence there was no concern for safety displayed. Explosives were even able to be purchased from the local supermarkets, and miners were then using them with no regard for safety.

Five years prior to our arrival (1970), the local hospital had called a meeting of concerned miners with a direct plea for a Mine Rescue team to be established as there were a horrific number of accidents occurring. People were falling down mine shafts, being buried under collapsed mines, etc, resulting in many spinal injuries. As a result of this meeting, a group was formed, and in 1972 they adopted a constitution, formed a management committee and became known as Cooper Pedy Mine Rescue.

Nobody in this group had any formal instruction or knowledge of rescue procedures, so it was all trial and error, and enormous amounts of practice to formalise procedures. Sadly, there is no paper trail to tell us their story, unlike the records we keep today of accidents attended. Yet mining accidents were the norm for the opal fields at this time, often with a couple in a week, and I've been told that once they were called to three separate accidents in one day!

In 1982, my brother-in-law also became an accident victim, resulting in the loss of one leg, and almost his life. The only reason he is alive today is due to the efforts and actions of the Mine Rescue Squad.

It was at this point that I decided I had skills which could be of benefit to the Mine Rescue Squad, so I joined. The camaraderie which has ensued over the last 20-odd years has been incredible, the euphoria, excitement and backslapping which follows a successful rescue is overwhelming, however, the quiet sadness which follows the retrieval of a deceased fellow miner or tourist always takes its toll.

In the '80s, our unit was approached by the SES to the effect of not only caring for miners but taking on the additional responsibility which comes from storm damage, road crash and other responsibilities. This, at first was not an onerous task as there were very few tourists using the unsealed road, unlike today, where we get perhaps a hundred thousand people passing through Cooper Pedy each year.

The blending of Mine Rescue and the SES has had its advantages, however, we are now officially identified as Cooper Pedy Mine Rescue/SES. We retain our original constitution and operate under it. We feel the unity of both identities works well now; our members recognise the need to maintain skills for both our SES and Mine Rescue functions.

I have been given credit for developing new rescue apparatus for shaft top rescue. The rescue frame developed by the local Mine Rescue Squad in the early days has served admirably, and still does, however it does not comply with any Australian Standards, which can cause problems and this, on occasions, has placed us in a difficult position, as the alternative rescue frames which other organisations use appear antiquated and totally impractical for our rescue situations.

As a consequence and with the backing of our management committee, I travelled to Brisbane to meet with the design and development people working with Ferno Australia. They both understood and appreciated our

problem, listened to my suggestions, and thankfully agreed to modify an Arachnipod lifting frame to satisfy our Unit's needs. The design and development costs for this project, which are not cheap, are being fully financed by the Cooper Pedy Mine Rescue/SES unit. We are very fortunate in Cooper Pedy to have some extremely generous sponsors who will come to our aid to purchase equipment to help us maintain the mantle of safety required for our miners.

We have had enthusiastic support from both the regional and state sections of SES, and we are hopeful that when the new apparatus is finished and satisfies all the standards required, we will have done our bit to

make mine rescue situations across Australia much safer, thus offering casualties a better chance of survival.

My time with Mine Rescue/SES has been a big part of my life. I won't say there's not a price to pay because every fatality seems to take just a little piece of you, however, it has all been a great experience. As for awards, I don't think I am worthy of anything really, as I've always felt you do as much for the community you live in as possible.

In conclusion, as I look back, I see we have always had strong reliable leaders in our Unit, who have gathered around them capable management teams, hence we have been effective in helping the Cooper Pedy miners and travelling public in times of need. We now look to our younger members to uphold our reputation for safety and service in the years ahead. ❖



❖ Cooper Pedy Opal Fields.



❖ Cooper Pedy Mine Rescue/SES practising retrieval of casualty over excavator cut, using present Rescue Frame and Shafttop cover.



❖ Cooper Pedy Mine Rescue/SES members check out unmodified Arachnipod lifting frame.



❖ Brian Underwood.

RIVERBANK COLLAPSE A HIDDEN DANGER

MATTHEW BOWMAN | DWLBC

RIVERBANK COLLAPSE IS A RELATIVELY NEW DANGER THAT HAS EMERGED ALONG THE RIVER MURRAY, DOWNSTREAM OF LOCK 1 AT BLANCHETOWN. ❖

The chief cause of riverbank collapse is low water levels. As water levels have dropped, the strength and stability of the riverbank has been reduced. This is a problem for the stretch of River Murray from Blanchetown to Wellington.

A riverbank collapse poses dangers for anyone working or playing along the affected stretch of river. This includes SA State Emergency Service volunteers responding to emergencies along the riverbank. A rescue appliance parked too close to the river's edge in a heavily cracked area could cause a collapse.

There are also risks for persons not directly on the riverbank. A houseboat or other vessel could be capsized or submerged if it was moored to a large tree which then collapsed into the river.

The signs of a possible riverbank collapse are not always obvious. Some people who have lived in river communities for a long time may also feel the threat is not that serious – or that they would be able to anticipate a major collapse based on their local knowledge of an area and how it has always been.

Unfortunately, while low river levels below Lock 1 continue, riverbank collapse will be an ongoing risk and people need to be vigilant and look for the signs of riverbank instability.

HOW SERIOUS IS THE RISK?

The unfortunate reality is that any part of the riverbank

between Blanchetown and Wellington could collapse into the river at any time, and without warning. There are cases of serious cracking occurring more than 20m back from the river's edge.

In some cases, river homes are between the river and the cracking, indicating that a major collapse could take these properties into the river. Owners of shacks at River Front Road, Murray Bridge and at Caloote, near Mannum, have been advised that they should not use their properties due to the high risk of collapse.

There are also risks for houseboats, ski boats and other vessels that are tied up to large trees near the river's edge. People need to be vigilant and ensure they are confident that they have checked the area for signs of possible instability.

While every effort has been made, and will continue to be made, to signpost and cordon off high risk areas as they are identified, there are no guarantees that other areas aren't affected, so please be alert. Never underestimate the danger posed by a riverbank collapse.



❖ Slumping potential Murray Bridge.

The largest collapse to date occurred in February 2009 at Long Island Marina, near Murray Bridge. In that incident, a stretch of river about 80m long collapsed, taking three cars and several large trees. The volume of soil and rock was so large that one of the vehicles was never recovered.

Since that collapse, there have been a number of smaller collapses, including some which damaged infrastructure (such as pumping equipment).

WHAT ARE THE SIGNS OF A POSSIBLE COLLAPSE?

SES volunteers should keep themselves aware of the signs of a potential collapse. Unfortunately, the signs are not always obvious.

LOOK FOR CRACKING

Summer's drying effects, coupled with low water levels, are likely to widen, deepen and further open existing cracks. Cracking is a clear danger sign indicating that people should avoid that area – on foot, in vehicles or by boat. Look out for new cracks near riverbanks or even set back some distance from the edge of the river.

LEANING TREES

Look out for trees (including willows and gums) starting to lean and tilt towards the river. The root systems of these trees are weakened by the increasingly unstable soil and their substantial weight puts pressure on the riverbank, creating a high risk of collapse.

BUBBLING IN THE WATER NEAR THE RIVERBANK

This is a sign of soil movement and may also be an indicator of escalating collapse risk at this location.

TAKE HEED OF FENCING

Be aware of areas where there has already been a visible collapse or erosion on a smaller scale (these areas may have already been fenced off with warnings).

STEEP RIVERBANKS WITH DROP OFF

Be careful in places where riverbanks are steep and the channel deep, with sudden 'drop off' to depth. These areas are considered at serious risk of collapse and pose some of the greatest dangers.



✦ Middle slide scarp soil profile and service trenches.

WHAT IS BEING DONE ABOUT IT?

Late last year, riverbank collapse was declared a hazard under the State Emergency Management Act. The Department of Water, Land and Biodiversity Conservation (DWLBC) was appointed Hazard Leader. However, it is important to note that SAPOL is the Response Agency. This means that in the event of a large riverbank collapse, SAPOL would coordinate the emergency response.

During the past 14 months, considerable work has been undertaken to reduce the risk of riverbanks collapsing. These measures have included extensive and ongoing monitoring, trimming or removing trees to reduce the pressure and weight on the riverbank and grading banks considered most at risk.

DWLBC has worked closely with local councils to identify problem areas and reduce risk where possible – and this work will continue. Signage along the river frontage warns of risk where it clearly exists and fencing has been erected in some areas to prevent public access.

SAFETY TIPS WHEN ON OR AROUND THE RIVER MURRAY DOWNSTREAM OF LOCK 1

Boat operators must be aware that boats moored to riverbank trees risk being capsized and submerged if the riverbank collapses.

DON'T moor to trees close to water's edge – their root systems are likely to be weakened and may not support the weight of even a small boat.

DON'T moor at sites where tall trees grow along the riverbank.

DON'T approach areas by boat that have already collapsed or are identified as having the potential to collapse.

DON'T moor in areas with bubbling in the water near the riverbank.

DO carry extra lengths of rope so you can secure your boat to trees set further back from the riverbank edge.

DO check the area for other signs of instability before deciding on a place to tie up – whether it is a ski boat, fishing tinnie or houseboat.

DO be aware that in areas where riverbank collapses have occurred, there may be submerged materials, including trees.

Keep looking out for signs that a riverbank could collapse. Use common sense and take responsibility for your personal safety – and those around you.

DON'T park vehicles on riverbanks close to the water's edge, or where cracking is visible.

DON'T camp or picnic on riverbanks where cracking is evident.

DON'T walk on or near recently collapsed riverbanks, or where there is cracking.

DON'T ignore fencing that is in place to prevent public access. If an area is fenced, it is unsafe.

DO observe all warning signage – it is there to keep people safe.

RIVERBANK COLLAPSE HOTLINE: 1800 751 970

A 24-hour hotline (1800 751 970) has been set up for members of the public to get further information, or to report new cracking along the riverbank between Blanchetown and Wellington.

Calls to this service are free. There is also information online at www.dwlbc.sa.gov.au.

ADVICE FOR EMERGENCY SERVICES

SES volunteers should consider the following when responding to a riverbank collapse incident, or other incident, along the River Murray between Lock 1 (Blanchetown) and Wellington.

- ✦ Vehicle distance. Consider size and weight of response vehicles, and how this may add load to riverbanks which are already unstable. Park vehicles back from the river's edge where possible, particularly larger and heavier vehicles. Approach riverfront areas on foot wherever possible and practical.
- ✦ Be vigilant – look for the signs of unstable riverbanks and assess the risk to your own safety and that of your fellow volunteers. Decide whether it is necessary to proceed close to the riverbank.
- ✦ Consider machinery and equipment to be used and whether it may create too much load on at-risk riverbanks. Consider alternatives to using heavy equipment.
- ✦ SAPOL is the Response Agency in relation to riverbank collapse. In the event of a collapse, SAPOL will provide the directives. DWLBC can be contacted for further information on particular site locations. If you are unsure about a particular site, contact the department on 8204 8575.
- ✦ Minimise the time you spend on areas of riverbank that appear at risk.
- ✦ Exercise caution and judgement at all times. ✦

RESPECT

ETHICAL BEHAVIOUR IN THE WORKPLACE

MANY BELIEVE THAT ETHICAL BEHAVIOUR IS A TERM THAT SOUNDS AND LOOKS GOOD ON PAPER. BUT WHAT DOES IT REALLY MEAN IN THE WORKPLACE? ❖

Surprisingly, everything you need to know about ethical behaviour you learnt in kindergarten.

Yes, ethics or the guidelines for codes of conduct that we all follow in the workplace were taught to us at a very young age. Practising ethical behaviour is important. It can grow an organisation, promote teamwork and build both confidence and trust in each other.

Remember, at kindergarten we were taught to be honest. Inappropriate behaviour such as hurting a playmate or lying could result in spending time in the 'time-out corner'. Being honest and maintaining your beliefs, ultimately gains respect.

Then of course, an equally important

“ ONLY YOU ARE THE ONE WHO IS ULTIMATELY RESPONSIBLE FOR THE QUALITY OF WORK YOU DO, SO BE PREPARED TO ACCEPT RESPONSIBILITY FOR YOUR DECISIONS AND IF YOU NEED HELP, ASK.

behaviour is that of treating others with respect.

But where does honesty and respect get you without responsibility? Responsibility includes taking your duties seriously. Only you are the one who is ultimately responsible for the quality of work you do, so be prepared to accept responsibility for your decisions and if you need help, ASK.

Remember at kindergarten we'd regularly hear the words "Wait your turn!" or "Share!"? In the workplace, this can be challenging as we have to be willing to consider the opinion of others. Yet by being willing to listen to other opinions and views goes a long way towards establishing balanced equity in the workplace.

Of course, no ethical behaviour would mean anything unless we had the right attitude to match it. So how do we mix co-worker and client interactions with compassion, forgiveness, gratitude or thanks, being just a few examples that go a long way in creating relationships based on mutual respect?

These ethical behaviours in the workplace are both essential and again going back to our kindergarten days, we are being honest, being respectful, taking responsibility, being fair and showing compassion. ❖

PROJECT

RESPECT IS EARNED. MANNERS *MATTER.* A VOLUNTEER'S PERSPECTIVE

MATESHIP IS A PART OF THE AUSSIE WAY, BUT WHAT DOES IT MEAN TO YOU? MATESHIP COMES IN MANY DIFFERENT SHAPES AND FORMS: A HELPING HAND, TEAM WORK, ETC, AND OF COURSE RESPECT IS ON THE LIST TOO. ❖

In today's whirlwind of commitments, stress and time restraints are all part and parcel and as a consequence it is easy to forget manners and respect. It can get lost in the hustle and bustle of our busy lives. *"Respect is earned and doesn't*

come with a title", is an old saying, that can be hard earned, but then quickly lost through things such as bad jokes, harassment and demeaning behaviour. Remember, others are listening to what you say, you are the educator to those around you

every day of your life ... so, who was in earshot the other day ... in the heat of the moment those children heard what you said! *"Hey, old habits die hard! What the heck,"* you say ... Well, that isn't mateship. The person you made fun of may be the one who has to save your life one day. So next time there is a fat joke, swearing, or plain disrespect, think, "is that really funny?" and by the way, it could be YOU on the receiving end – how funny would that be? ❖

WHAT'S HAPPENED TO COMMON COURTESY?

OVER THE LAST FEW WEEKS, OUR DAILY NEWSPAPERS HAVE FEATURED SEVERAL STORIES ABOUT ROAD RAGE AND EVEN VIOLENCE IN SCHOOLS, BUT HAVE YOU THOUGHT ABOUT WORKPLACE BULLYING? ❖

All are becoming prevalent as emotions often get the better of us and nowhere is this more evident than in the workplace.

Respect should have been developed from an early age but sometimes employers may need to control workplace behaviour and employees

must accept responsibility to act in an appropriate manner.

This means one has to be specific and a policy must be established with details being precise and emphasising "respectful" as a starting point, supported by examples of what will not be tolerated.

Both volunteers and employees must be reassured that there will be no retaliation in reporting incidents that they believe are in violation of the policy.

Sometimes a respectful workplace policy is linked into an anti-harassment policy, but there needs to be clear differentiations, as harassment is illegal and certainly will not be tolerated. Regrettably, disrespect is not illegal, but it is destructive to the overall well-being of an organisation.

Of course, these policies will be useless unless they include an enforcement, so the consequences must be spelt out for any violation, both disciplinary and social (which includes gossiping, snide remarks or even purposely excluding someone). ❖

In the June issue of Frontline, articles from volunteers on these topics will continue.

SES VOLUNTEERS RECOGNISED AROUND THE STATE ON AUSTRALIA DAY

CONGRATULATIONS GO TO LYALL SCHULZ ESM, FOR HIS RECOGNITION WITH THE ORDER OF AUSTRALIA MEDAL (OAM) IN THE GENERAL DIVISION, BRIAN UNDERWOOD, FOR RECEIVING THE EMERGENCY SERVICES MEDAL (ESM), BRIAN POHLNER, CITIZEN OF THE YEAR FOR HALLETT, LOUISE HUTCHINSON, YOUNG CITIZEN OF THE YEAR CITY OF NORWOOD PAYNEHAM AND ST PETERS, THE ANZAC EVE VIGIL, RECOGNISED AS COMMUNITY EVENT OF THE YEAR, CITY OF ADELAIDE, (SEPARATE ARTICLE), THE MITCHAM FLOODSAFE PROGRAM (THE TEAM BEING ALLAN CUK, PETER MILLER, ALAN MUNDY AND KEN COCKS) FOR RECEIVING THE AWARD FOR EXCELLENCE IN COMMUNITY SERVICE CITY OF MITCHAM AND PETER CODRINGTON FOR RECEIVING THE COMMUNITY SERVICE AWARD FOR THE DISTRICT COUNCIL OF CEDUNA. ❖

LYALL SCHULZ, Unit Manager, Maitland, received the OAM “for service to the community, and to the fodder industry through extensive roles”. Lyall has been the Unit Manager of the Maitland SES Unit since 1985 and a member since 1972. Prior to becoming Unit Manager he was the Chief Communications Officer. He has also been a member of the Yorke Valley CFS since 1972.

Lyall was a member of the South Australian Drought Taskforce Working group 2006-2007 and is a volunteer with Landcare, has taught children about rural life and is involved with St John’s Lutheran Church and Maitland Lutheran School Council.

Lyall is also Honorary Chairman of the Australian Fodder Industry Association, a board member of the Australian Field Crop Association and is its current Executive Officer and was a founding member and current director of Australian Exporters Company.

BRIAN UNDERWOOD joined the SES in 1986 and is a member of Coober Pedy Unit, where he has been Training Officer since 2003. He has fostered a closer working relationship and training regime between Mine Rescue and the SES. Brian was Unit Manager of Coober Pedy Unit for many years and established the Mine Rescue to a professionally trained and equipped rescue organisation for the area.

Brian has also initiated the development of a purpose-built mine rescue system which is being specifically engineered for opal mine rescue requirements. When completed, this

system will be the first system commercially available in Australia. (Refer to page 5).

BRIAN POHLNER is Deputy Unit Manager, Hallett and was named the Hallett Citizen of the Year for his contribution to his local community. He was a founding member of SES in the region, (25th March 1983) and is also a member of the CFS, and other local groups including the Hallett Hall Committee.

LOUISE HUTCHINSON of Eastern Suburbs Unit was named Young Citizen of the Year for the City of Norwood Payneham and St Peters. Mayor Robert Bria, in presenting her award, described Louise as a terrific role model for other young people and said, “Louise has demonstrated an outstanding commitment

to various youth organisations as well as the SES and has inspired many of our City’s children and teenagers to attain ever better goals for themselves. When young people set a fine example for other young people, the ripple effects can be so vast, so important and so rewarding.”

Louise has been involved in Guides, Scouts and of course the SES. She has held various leadership roles in the Guides and Scouts over the last five years and is the current Guide leader for Norwood’s 10-14-year-olds. She’s also a



❖ Louise Hutchinson.

Guide water instructor and a Scout leader at Glen Osmond. Louise joined the SES in 2008 after spending two years with the Norwegian Red Cross Search and Rescue Corps.

THE MITCHAM FLOODSAFE CREW (Allan Cuk, Peter Miller, Alan Mundy and Ken Cocks from Sturt Unit) received the Award for Excellence in Community Service from the City of Mitcham for their valuable services to the local community. The Council citation stated: “The Mitcham FloodSafe program owes its success to the State Emergency Service volunteers who have worked with local communities to raise awareness of flood risks and prevention strategies in designated flood-prone areas of the City of Mitcham.”

The Mitcham Crew had also helped in the coordination between the Council and SES



❖ Brian Underwood.



✦ Mitcham's Award.

to remove a large tree from the confluence of Minno and Sturt Creeks immediately before a threatening storm and this then cleared access to a Bureau of Meteorology flood gauge that had been misreading due to the build-up of debris behind the tree.

The Mitcham Crew also held the very first FloodSafe meeting, which has led the way with many initiatives in the program.



✦ Peter Codrington.

PETER CODRINGTON of Ceduna SES received the Community Service Award from the District Council of Ceduna in recognition of his active role in the local community. The award recognised Peter's service to the SES where it was stated that he had developed the Unit into a viable and well resourced emergency service for both Ceduna and the surrounding areas.

Also mentioned were his roles with the SASES Volunteers Association, Vice Chairman of the Volunteer Marine Rescue Association, a Serving Member of the Royal Australian Naval Reserve, Captain of the Ceduna Brigade of the SA Country Fire Service, District Councillor for the District Council of Ceduna, Disciplinary Tribunal Commissioner for the Far West Football League, past Vice Commodore of the Ceduna Sailing Club, Parish Chairman of Ceduna Lutheran Parish, Vice Chairman of Crossway's Lutheran School and a member of the Ceduna RSL. ✦



✦ Pictured with the Mayor Ivan Brooks, City of Mitcham are from left to right: Ken Cocks, Peter Miller, Alan Mundy and Allan Cuk from Sturt Unit.

ANZAC EVE YOUTH VIGIL WINS ADELAIDE CITY COUNCIL'S 2010 COMMUNITY EVENT OF THE YEAR AWARD

FELICITY HOPKINSON | YOUTH PROGRAMS OFFICER

The Right Honourable Lord Mayor, Michael Harbison, in announcing the award said: "City of Adelaide's 2010 Community Event of the Year is the Anzac Eve Youth Vigil, now in its 11th year, which has brought thousands of young South Australians together to continue the Anzac tradition and pay tribute to Anzac Day".

Those Australians for whom ANZAC Day holds a special significance, the day of remembrance begins at 6am with attendance at one of the many dawn services held throughout Australia. But for some dedicated young people, their supervisors and supporters, honouring the fallen begins a full 12 hours earlier with the start of the Anzac Eve Youth Vigil.

The Anzac Eve Youth Vigil stems from the military tradition of 'Holding Ground' whereby a reconnaissance patrol would find and hold strategic position in preparation for the arrival of their army. This would often involve an all-night vigil, keeping awake on watch, alert that the area of battle is secured against threat.

2009 marked the 10th Anzac Eve Youth Vigil held at the South Australian State War

Memorial, and included young people from 15 different youth groups – including both SES and CFS Cadets – 'holding ground' on the site for the 12 hours leading up to the dawn service. At 6am, they handed over to the Defence



Force Catafalque Party who in turn 'held ground' during the dawn service and the Anzac Day March.

Cadets who attended were Adrian D'Amore, David West, Peter Sunners, Shaynee Rosewarne and Tim West (Andamooka Unit) Bronwyn Knott, Jason Williams and Rashelle Krikke (Edinburgh Unit).

Cadet leaders from Andamooka and Edinburgh who supported the Cadets through travel, supervision and at the rehearsal were Stefan Bilka, Bob Allert, Bob Bowley, John West and Bronwen West. ✦

SITE VISIT MALLALA

THE DISTRICT COUNCIL OF MALLALA HAS JOINED FLOODSAFE. DURING THE MONTH OF FEBRUARY, COMMUNITY INTERFACE OF FLOOD MEETINGS WERE CONDUCTED AT FOUR LOCATIONS IN CONJUNCTION WITH THE RURAL ADDRESSING FORUMS HELD BY THE COUNCIL AT MALLALA, DUBLIN, TWO WELLS AND LEWISTON. ❖

In the lead up to the meetings, Judith Bleechmore accompanied by FloodSafe volunteers Lyn Little, (Marion Crew Leader), Shane Leedham (FloodSafe Marion) and Michael Bishop (FloodSafe/Enfield Cadet), undertook site inspections with John Tillack, Manager, Infrastructure and Engineering Services. They visited Port Parham, Webb Beach, Middle Beach, Thompsons Beach, Two Wells and Lewiston. Lyn and Shane have volunteered to use their local knowledge to develop the program in the Mallala district. ❖



PHIL LIGGETT



❖ Western Adelaide SES Unit Manager Peter Larvin (second from right) with Phil Liggett and other cycling enthusiasts during the Tour Down Under, unwinding after their daily ride.

Judith Bleechmore from FloodSafe with cycling commentator Phil Liggett. ❖



OUR LATEST RECRUIT ARRIVES

A FUNCTION IN LATE JANUARY WAS HELD AT THE UNLEY CIVIC CENTRE FOR LOCAL GOVERNMENT REPRESENTATIVES AND VOLUNTEERS OF FLOODSAFE TO BOTH ACKNOWLEDGE THEIR SUCCESS IN THE NATIONAL SAFER COMMUNITIES AWARDS AND AS A THANK YOU FOR ALL THE HARD WORK ALONG THE WAY. ❖

The event was hosted by the Chief Officer Stuart Macleod, who welcomed guests and congratulated all involved. Then Judith Bleechmore invited the latest recruit to join the function. Paddy the Platypus has joined the FloodSafe team and will visit schools and community events, that is, after a team has been trained in dressing Paddy and then how to keep him safe when in public.

FloodSafe has also expanded this year, into

the Port Adelaide Enfield Council and Malalla Council areas.

Peter Mundy is the crew leader for Port Adelaide Enfield and his team comprises fellow Prospect volunteers of Jeff and Mary Anderson, Jeff Playfair, Greg Barrett and Melissa Gray.

School visits and local community meetings are now occurring until June.

The program continues to grow and this is due to the work and effort of all involved.

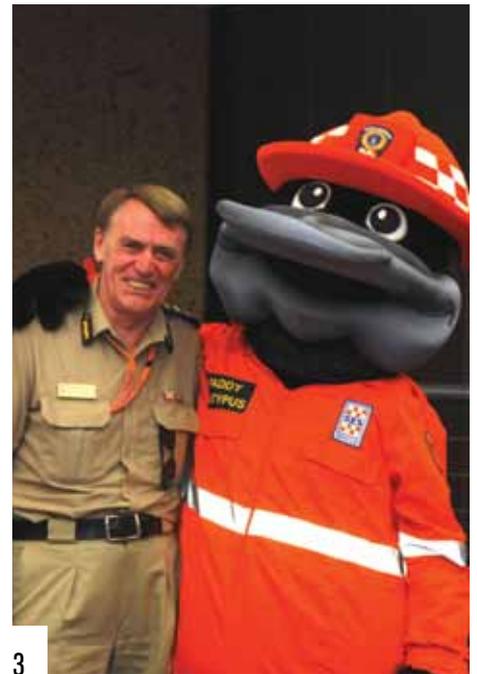
Your commitment is greatly appreciated. ❖



1. Adelaide Cooper, Sandra Preston and Jessica Mitchell.
2. FloodSafe volunteers Tony Tezak and John Smith.
3. Chief Officer Stuart Macleod with Paddy.



4. Mayor John Trainer, City of West Torrens with Ed Pikusa, Wallabies Flood Expert and Chris Wright, Australian Government Bureau of Meteorology who was a member of the Steering Committee for FloodSafe and has also assisted in ensuring the continuity of FloodSafe. He has been involved since the initial concept and helped establish the proven community education programs with Unley and Mitcham Councils.



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5. Left to right: Arno Attema, Sandra Preston, John Evans, Barbara Hall, Tony Tezak, Kelly Richards, Meredith Crook, Jessica Mitchell, Karen Shippen, David Hall, Lyn Little, Michael Bishop, Bronwyn Amis, Alan Mundy, Shane Leedham, John Smith, Allan Cuk, Ken Cocks, Peter Mundy, Alice Teasdale, Peter Miller, Julie Francis, Judith Bleechmore.
6. Council representatives with Paddy from left to right: Trevor Stein, City of Unley, John McArthur, Town of Gawler, Sharon Kelsey, City of Mitcham, Paddy, Steve Watson, City of Holdfast Bay and Mayor John Trainer, City of West Torrens.



6



1

MULTI-AGENCY – MURRAY BRIDGE

KYM BERTOLA | MURRAY BRIDGE

In some areas it would be unknown to be working out of each other’s “trucks” but on the 9th and 16th of February, that’s exactly what Murray Bridge SES, MFS and SAAS were doing.

Due to an ever-increasing workload in the area in recent times, the Unit decided to extend our friendship with the other services in the area, and start training together on a regular basis.

In Murray Bridge we all get along well, so the thoughts and discussions between the organisations were shared and from there we created two very successful multi-agency

training nights focusing on road crash rescue.

We used the nights to learn each other’s capabilities and try out each others tools, in relaxed and real time critical situations. The first night was based around the teams familiarising themselves with each other and the equipment from each service. On the second night our aim was to perfect our technique and complete a more intense and technical rescue set out to provide a challenge to all three services.

When we undertook the extrication of our casualty in each scenario it was a combined effort from all parties involved. Each scenario involved all services working together to get the job done as safely and quickly as possible.

The nights were a huge success for all involved and will definitely be a regular part of our training from now on! ❖



2



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4

1. The scenarios the teams worked on.
2. Jodi and Amanda preparing the vehicle.
3. Kym and Jodi cutting the B pillar under the instructions of Ray.
4. Preparing to remove the roof of the vehicle.



WORKING TOGETHER

It was a combined response by the SES (Noarlunga Unit), MFS and CFS when a truck crashed into this home at Sellicks Beach, literally splitting the house in two. ❖

EMMA PYCROFT REFLECTS ON HER TUNARAMA QUEST EXPERIENCE

EMMA PYCROFT | TUMBY BAY UNIT

In mid-2009, I was given a once in a lifetime opportunity to be a part of the 2010 Tunarama Quest and to raise money for a charity of my choosing. This opportunity was given to me by the Eyre Peninsula Crows Supporters Group, where the money I raised went to the Royal Flying Doctors Service.

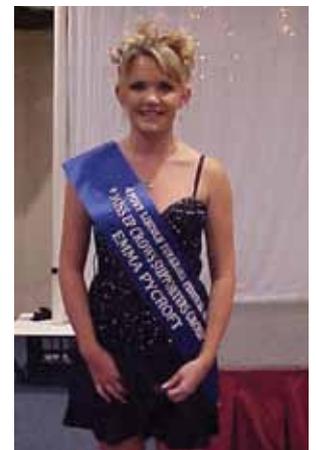
Firstly, let me provide a brief background. In 2004, I became a member of the Tumby Bay Unit as a Cadet at the age of 13. This would have been one of the best decisions I have made as it gave me the chance to learn many things. Also, by becoming a member of the State Emergency Service, it provided me with the confidence to stand before the public, and undertake several public appearances as part of being an entrant in the Tunarama Quest.

Throughout the year, I held several fundraising events including a quiz night and a trash and treasure. I also held sausage sizzles, meat spins and raffles. The end result, I raised just under \$10,500 to go towards medical equipment for the RFDS in Port Lincoln.

January 2010 was the Tunarama Festival and this meant the quest came to an end. On the Saturday night there was the crowning of the Tunarama Ambassador for 2010 at the Sarin Group Gala Awards night where there are four prizes up for

grabs. Unfortunately, I was not successful in becoming the Ambassador, but I received the next best thing – ‘Pageant Personality’ which means that out of the other entrants I had the best float in the parade and best crowd reaction.

Becoming a Tunarama entrant is something that not everyone chooses to do, and I made the sacrifice to do it. It was not an easy decision to make, and I



set my goals high and I succeeded. I would definitely recommend to others in Port Lincoln to enter the quest, as in fundraising, you meet others and learn so much while supporting a charity of your choice. ❖



TUMBY BAY'S CHRISTMAS CELEBRATIONS

JIM DARLING | TUMBY BAY SES

Sunday 13th December, saw Eyre Peninsula celebrate Christmas with an evening of live performances with the Sing Australia's Combined Choir (from the region), the nativity re-enactment and an exceptional range of food.

The evening was the culmination of several months of planning and hard work by the inter-church council and a group of dedicated volunteers led by Marie Lally.

The Tumby Bay SES Unit also assisted with the setting up of stage props, flagging out seating and parking areas, plus being on-hand in case the need

should have arisen for emergency power or lighting if required. Also on-hand were the local SA Ambulance crew. Fortunately, we weren't required, but a great time was had by all, as we enjoyed live performances from the Jiggles, Ra'Na Dancers, Port Lincoln Jazz Band, Roy's Boys, Port Lincoln Singers, Harry, Barry and Noel, Bev Branson, Community Carol Singing and the Christmas message from Pastor Graham Ingram.

For children there were glow sticks, battery candles, Christmas books and the Family Mission "Rock Solid" activity, thus ensuring they had a fun time.

The highlight of the evening was the re-enactment message under spotlights, featuring a cast of 80.

People turned out in the thousands on the night, and response was such that it is proposed to have a repeat performance in the lead up to Christmas 2010. Certainly an exceptional community event. ❖







Don Rose, Stuart Macleod and Jeffrey Playfair.

PROSPECT CHRISTMAS DRINKS AND PRESENTATION

Prospect Unit's Christmas function provided the perfect opportunity for members to inspect and provide their opinion on the new Ford Transit vehicle being introduced by the SES which was on display. Also during formalities, the Chief

Officer presented certificates to Don Rose and Jeffrey Playfair.

Don thanked his Unit members for their hard work over the last year and wished them a quiet Christmas (without call-outs) prior to the new year. ❖

DEB PRESENTED WITH NATIONAL MEDAL BAR

Deb Chamberlain from Eastern Suburbs SES received the bar for the National Medal from the Chief Officer, Stuart MacLeod, at a function at her Unit on Thursday 18 February.

Deb has served with SES for 26 years, having also been a member of Campbelltown Unit. ❖



PORT LINCOLN WAS AGAIN ROCKED BY BUSHFIRES AND THIS TIME IN THE LINE OF FIRE WERE PORT LINCOLN AND WEST OPERATIONS COORDINATION UNITS

GORDON HARTLEY | WOCU

A devastating bushfire swept through Port Lincoln on the 23rd December and the losses certainly impacted on the SES and its volunteers with both the Port Lincoln and West Operations Coordination Units losing their headquarters. Saved were the main shed, the rescue vessel and all vehicles.

Damage to the equipment alone was estimated at more than \$200,000, but in the aftermath, the support and encouragement from others boosted the spirit of members who stated it was business as usual. QantasLink also donated \$20,000 for the purchase of new equipment and Regional Commander Robert Charlton expressed gratitude on behalf of both Units.

In the interim, both Units are operating out of temporary premises as they await completion of the new emergency service precinct (with the Country Fire Service and Metropolitan Fire Service) which is expected to open in April.

While no SES members were injured in the fire, many have been saddened by the loss of photographs and old records. ❖



SES DOG OPERATIONS UNIT

SES Dog Operations Unit undertook a search for a missing 80-year-old in the Huntfield Heights area on Saturday 23 January. Photo reprinted by courtesy of *The Advertiser* and was taken by Matt Turner. ❖

LETTERS

20 November, 2009

Mr Brian McCourt
SES
PO Box 176
Hawker SA 5434

Dear Brian,

Thank you for your participation in the planning and execution of the retrieval exercise at Rawnsley Park station which was part of the annual RDWA conference.

We could not have conducted such a successful exercise without your help. Your ability to source a car wreck and coordinate the volunteers on the day was very much appreciated. Please convey our thanks to the volunteer victims and the other SES volunteers who performed admirably in very trying conditions.

Many GPs had never witnessed such an exercise and many of them commented on how valuable they had found it.

The conference was a great success, despite the heat, and we are glad you could be part of the proceedings.

In acknowledgement of the contribution that your organisation made to the retrieval scenario, we would like to make a donation to the SES. Please find enclosed a cheque for \$200.

Again, many thanks for contributing to the success of our conference and assisting us to support our rural doctor workforce.

With kind regards
Lyn Poole
Chief Executive Officer

.....
Rural Doctors Workforce Agency

30 November, 2009

Robert Charlton
Regional Commander - West
SES Region 6
PO Box 2057
Port Lincoln SA 5606

Dear Rob,

I write to acknowledge the members of the Tumby Bay Volunteer Ambulance, Tumby Bay SES and the Tumby Bay, Lipson and Ungarra CFS Units who responded to a serious injury crash on the Lipson Ungarra Road at Lipson on Sunday 15th November 2009.

The rider and pillion passenger of a motorcycle had struck a kangaroo and been knocked to the ground, before again being battered by a truck travelling in the same direction.

The professional and efficient manner in which the volunteers undertook their duties ensured that the further safety of the crash victims, and all emergency service workers on scene was immediately cared for.

The investigation, clean-up and re-opening of the road saw most volunteers giving more than four hours of their time in the sweltering heat. Their assistance and expertise was an invaluable resource in the prompt response and investigation of such a serious crash and was readily acknowledged by the police officers attending the scene.

It would be appreciated if you could please pass on my thanks to all of the members involved.

Yours sincerely
Superintendent Brad Flaherty
Officer in Charge
Eyre & Western LSA

.....
South Australia Police

FULL PRAISE FOR OUR EMERGENCY SERVICES

I find it hard to express enough heartfelt thanks and praise for all of our emergency services.

Having experienced a rather dramatic situation on Hindmarsh Valley Road last Tuesday afternoon (20/1) where I was first on site of a rather serious car accident. I immediately started ringing 000 as I checked the occupants who were jammed very badly in the front seats.

It was amazing the speed everything happened from that point on.

My call was then transferred to the Victor Harbor Police, and after giving directions, etc, was told emergency services were on their way; the police were great.

A farmer then arrived as did another woman wanting to help.

At that stage another chap arrived, he was obviously on his way from Victor Harbor.

He threw on his yellow overalls (SES) I think, and yelled at us to stop any more vehicles going through and close the road, which we did of course.

Next thing we heard were the sirens, and before we knew it they were there, police, SES, MFS, CFS and two ambulances all around us. There must have been 30-40 or so emergency services personnel at the scene.

What an amazing experience, these people went into a well-drilled impressive routine with each knowing exactly what their respective jobs were.

One jumped into the car and covered the occupants to protect them while the roof was being cut off, then they cut off the doors, hydraulic hacks stretched the vehicle to allow access to the lower parts of the victims' limbs. Next, two helicopters arrived and medical teams took over the care of the two occupants.

Then, the two occupants were lifted from the wreckage and placed on stretchers.

WOW, I was totally gobsmacked at the efficient and truly professional way these incredible people went about their work.

Two guys, one each side of the vehicle with hoses in case of fire, as I recall this was the worst moment for me, because as I was waiting for the services to arrive I observed the oil and petrol on the ground, I thought, "what if it caught on fire, what could I do?"

The feeling of helplessness if that did happen was overwhelming. Only an Aussie would understand this (Aussieism). Picture the car, no roof, no doors the front end like a concertina ... a tangled mess except for the boot which was still closed and unmarked.

The coordinator in charge said "let's open the boot", the reason being to retrieve any personal

belongings in there. Immediately out came the hydraulic jacks, etc, once again. Then the remark of the day, "hey guys don't scratch the duco".

I, for one felt the tension flow from me. WELL DONE ONE AND ALL. How can I shower enough praise on these men and women of our emergency services? We should all be very proud that we have these remarkable personnel out there willing and ready at a minute's notice to assist us in an emergency situation as it was on this day.

Whatever they need in funding or any other form of help, well then my message to you Mr Rann is 'DOUBLE IT' and do it NOW.

If you had witnessed first-hand what I saw on this day, you would surely act without hesitation in giving whatever they may require.

Ken Pratt

Victor Harbor

Copy of Letter to the Editor, Victor Harbor Times

TIME TO SAY GOODBYE!

Howdy everyone it's time to say goodbye! It's Merise from the Prospect Unit for the last time. Unfortunately, for family reasons I am leaving the SES. I would like to thank every one of you of whom I have dealt with over the last five years, especially Don Rose my Unit Manager from the Prospect Unit, and also Peter Mundy, Rossco Johnston and the crew.

To the management and staff of SES, Stuart Macleod, Darren Halleday, Judith Bleechmore, Julie Bronson and everyone who I have dealt with and the management and staff of SAFECOM, David Place, Tara Rischmueller and David Baker: many thanks, I have enjoyed it immensely.

There have been good times and disappointing times, but best of all has been meeting some of the very nice people, who combined make up the SES. I myself have developed as a person during my time with the SES with many great opportunities, including dealing with the media, operations, recruiting, and visiting other units.

Thanks heaps

Regards

Merise Adamson-Davies

Prospect Unit

Farewell from Merise

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ITEM NO.	TYPE	DESCRIPTION	QTY ORDERED	UNIT COST \$	TOTAL COST \$
VAPS1	Polo shirt Men's	Navy blue Micromesh Cool Dry Polo Shirt with knitted collar "State Emergency Service" and knitted cuffs "Rescue". SES logo on left chest. No pocket. Sizes: Small Medium Large XLarge 2XLarge 3XLarge 4XLarge Custom made to order		\$46.00	
VAPS1L	Polo Shirt Ladies cut	Navy blue Micromesh cool dry polo shirt with knitted collar "State Emergency Service" and knitted cuffs "Rescue". SES logo on left chest. No pocket. Sizes: 8 10 12 14 16 Then refer to Men's polo shirt sizing		\$46.00	
VAPS2	Polo shirt Men's	Navy blue Micromesh Cool Dry Polo Shirt with knitted collar "State Emergency Service" and knitted cuffs "Rescue". SES logo on left chest. With pocket. Sizes: Small Medium Large XLarge 2XLarge 3XLarge 4XLarge Custom made to order		\$47.00	
VASPS3	Polo shirt Men's	Blue/White Cross Dye Polo Shirt with knitted collar "State Emergency Service" and knitted cuffs "Rescue". SES logo on left hand chest. No pocket. Sizes: Small Medium Large XLarge 2XLarge 3XLarge 4XLarge Custom made to order		\$44.00	
VASPS3L	Polo shirt Ladies cut	Blue/White Cross Dye Polo Shirt with knitted collar "State Emergency Service" and knitted cuffs "Rescue". SES logo on left hand chest. No pocket. Sizes: 8 10 12 14 16 Then refer to Men's polo shirt sizing		\$44.00	
VAPS4	Polo shirt Men's	Blue/White Cross Dye Polo Shirt with knitted collar "State Emergency Service" and knitted cuffs "Rescue". SES logo on left hand chest. With pocket. Sizes: Small Medium Large XLarge 2XLarge 3XLarge 4XLarge Custom made to order		\$45.00	

ITEM NO.	TYPE	DESCRIPTION	QTY ORDERED	UNIT COST \$	TOTAL COST \$
VAV1	Vest	Shower-proof reversible vest with polar fleece inner and full zip with SES logo on the outside left hand chest. Johnny Bobbin brand. Sizes: Small Medium Large XLarge 2XLarge 3XLarge		\$45.00	
VAPF1	Polar Fleece 1/2 Zip	Navy blue 1/2 polar fleece jumper with SES logo on left hand chest. Winning Spirit. Sizes: XXSmall XSmall Small Medium Large XLarge 2XLarge 3XLarge 4XLarge 5XLarge		\$39.00	
VAPF2	Polar Fleece Jacket	Navy blue full zip bonded polar fleece jacket with SES logo on left hand chest. Winning Spirit. Sizes: Small Medium Large XLarge 2XLarge 3XLarge 4XLarge 5XLarge		\$46.00	
VAWBH	Wide Brim Hat	Akubra style. Synthetic, putty colour with SES logo embroidered on front. Bushie plus brand. Sizes: Small 55cm to 57cm Large 59cm to 61cm		\$43.00	
SEST	Tie	SES		\$27.50	
UME	Epaulettes	Unit Manager set		\$13.50	
OE	Epaulettes	Officer set		\$11.00	
SAE	Epaulettes	Stripes set		\$11.00	
SB	Badges	Shoulder set		\$3.30	
SESP	Plaque	Quality timber - SES logo		\$54.45	
SESWB	Water bottle Black			\$4.40	
SESTM	Thermal Mug	Blue		\$7.70	
	Thermal Mug	Black		\$7.70	
CCM	Coffee mug	China with SES Logo		\$5.00	
MYOV	Badge	Mini Year of the Volunteer		\$2.20	
MPP	Mobile phone pouch	Orange with SES logo		\$5.50	

DELIVERY COSTS SA		ORDER TOTAL			
Up to 5 garments	\$12.00				
Up to 10 garments	\$15.00	PLUS DELIVERY			
Up to 15 garments	\$20.00				
Miscellaneous items	\$15.00	TOTAL			

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